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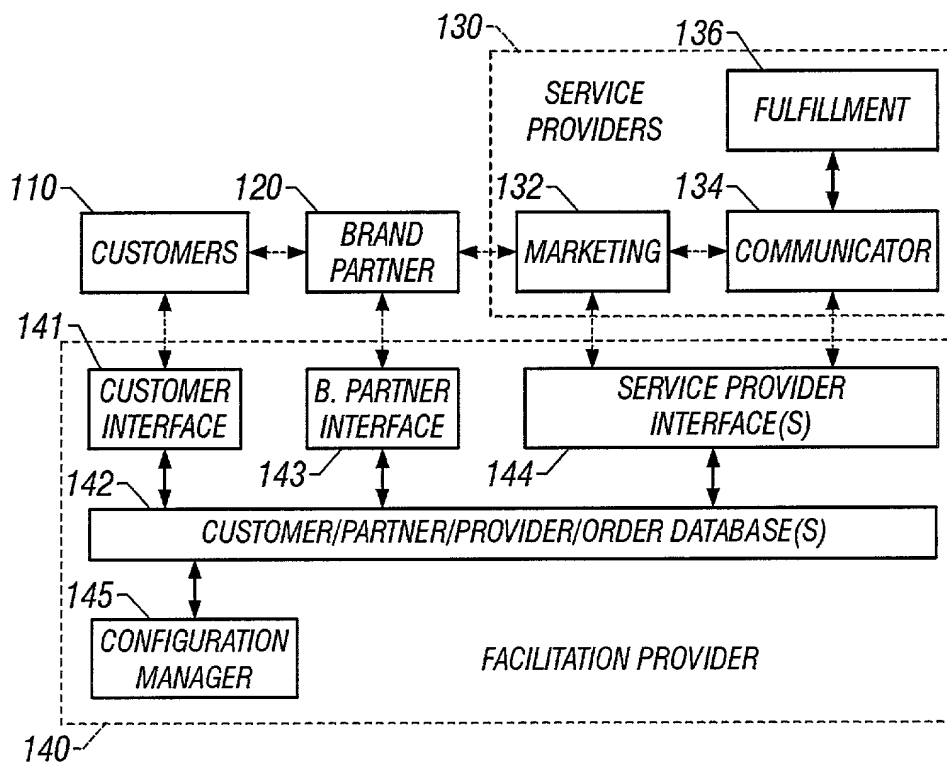


FIG. 1

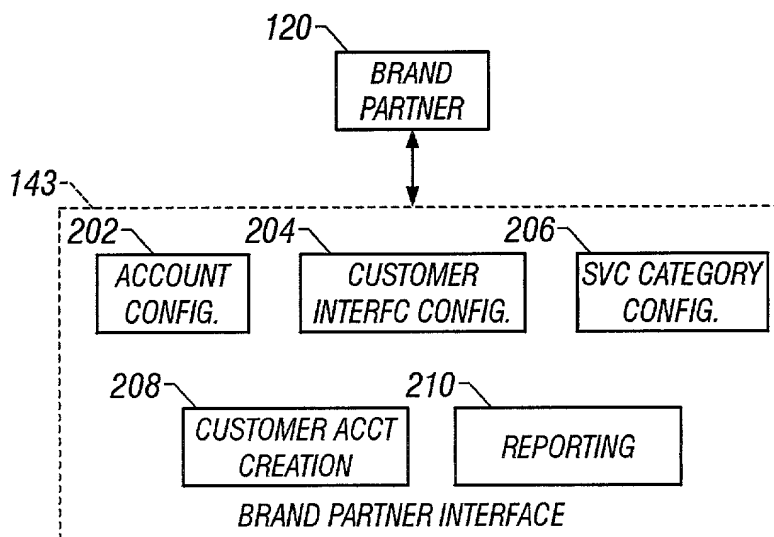


FIG. 2

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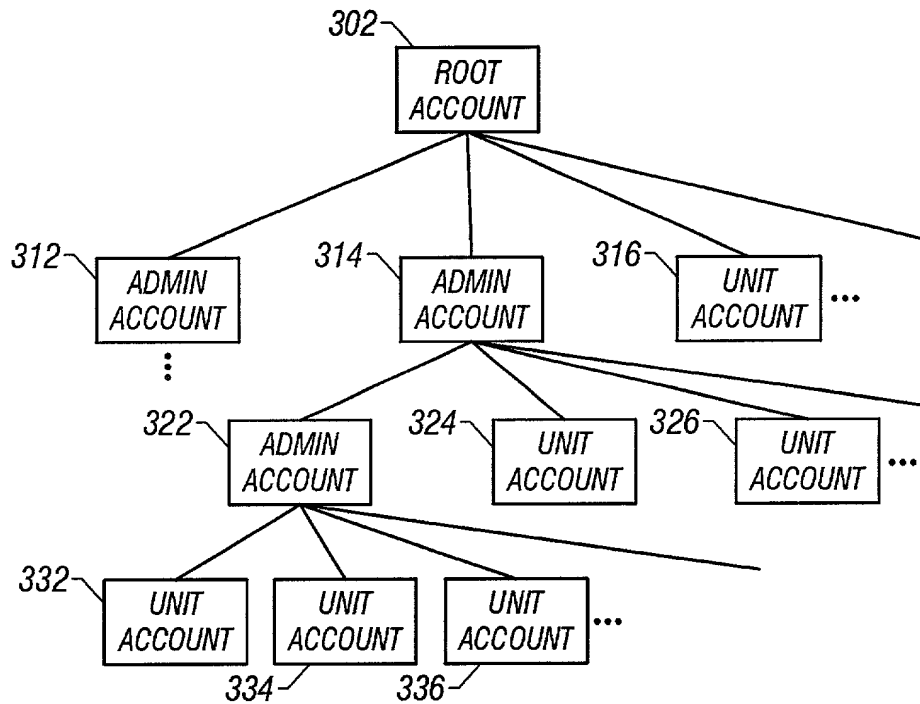


FIG. 3

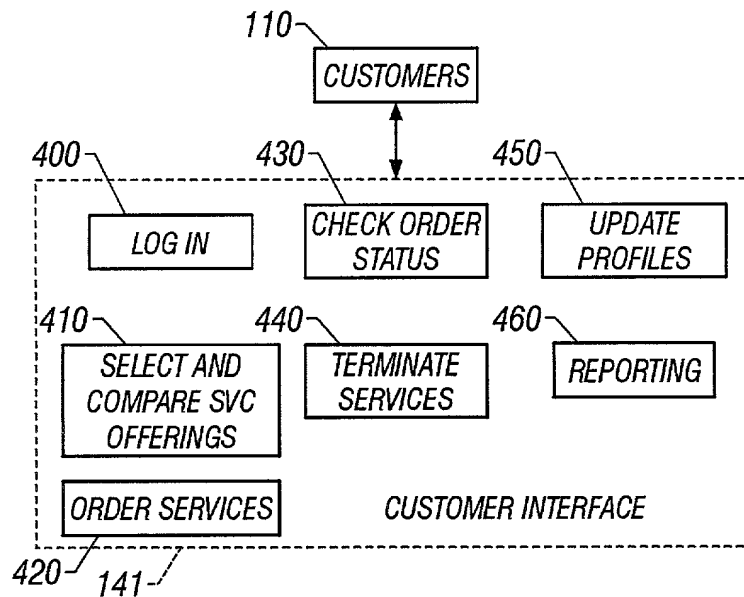


FIG. 7

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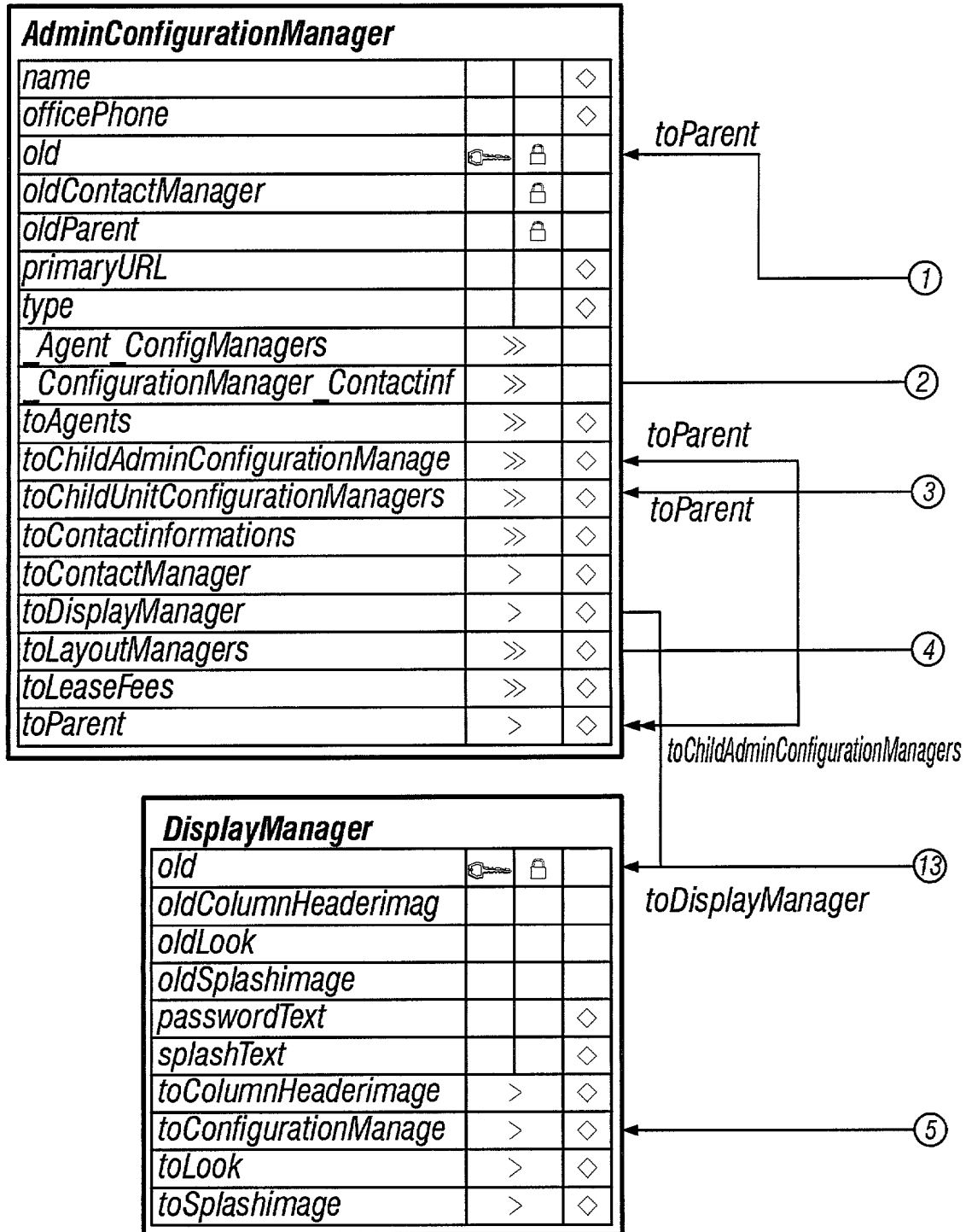


FIG. 4A



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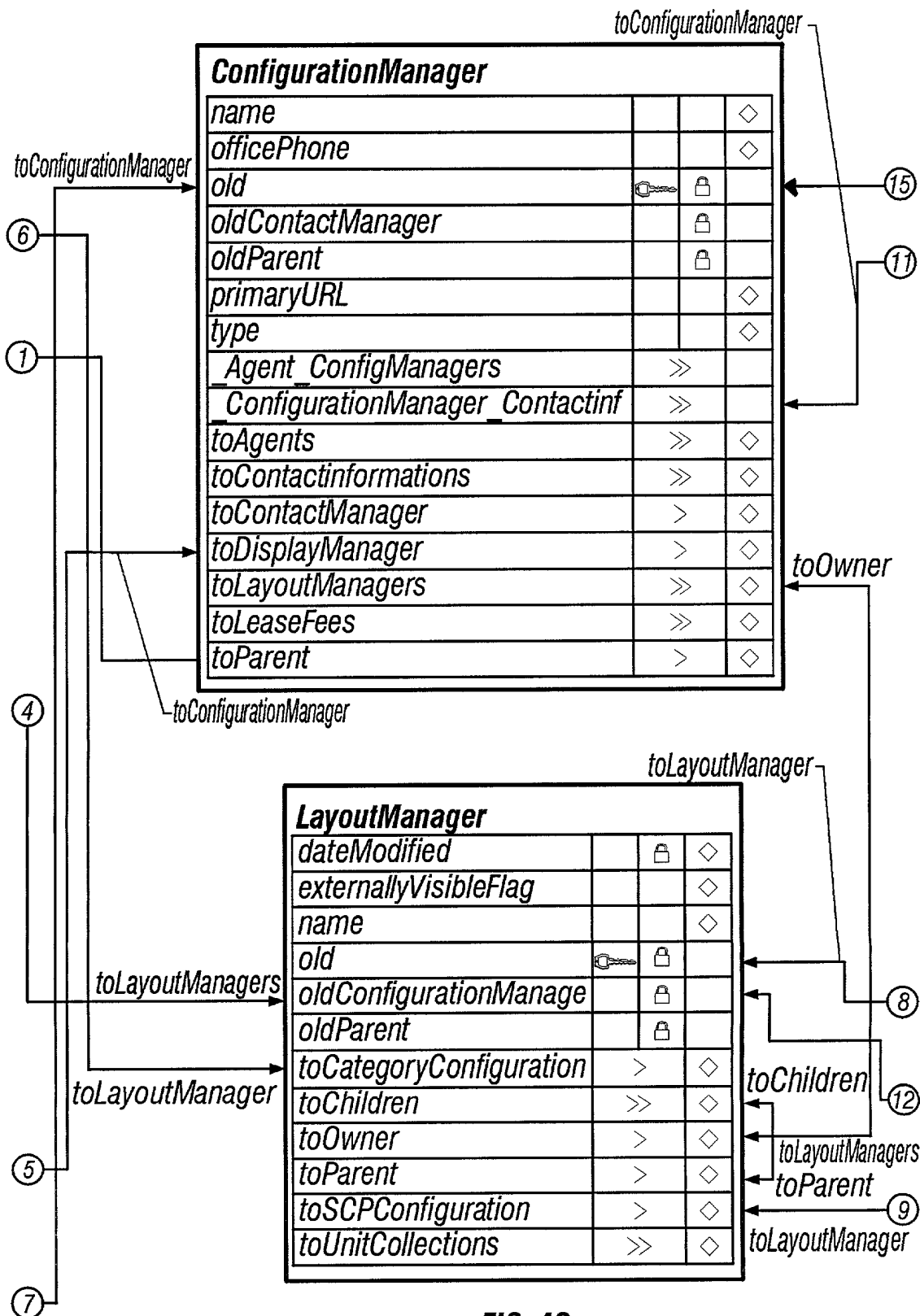


FIG. 4C

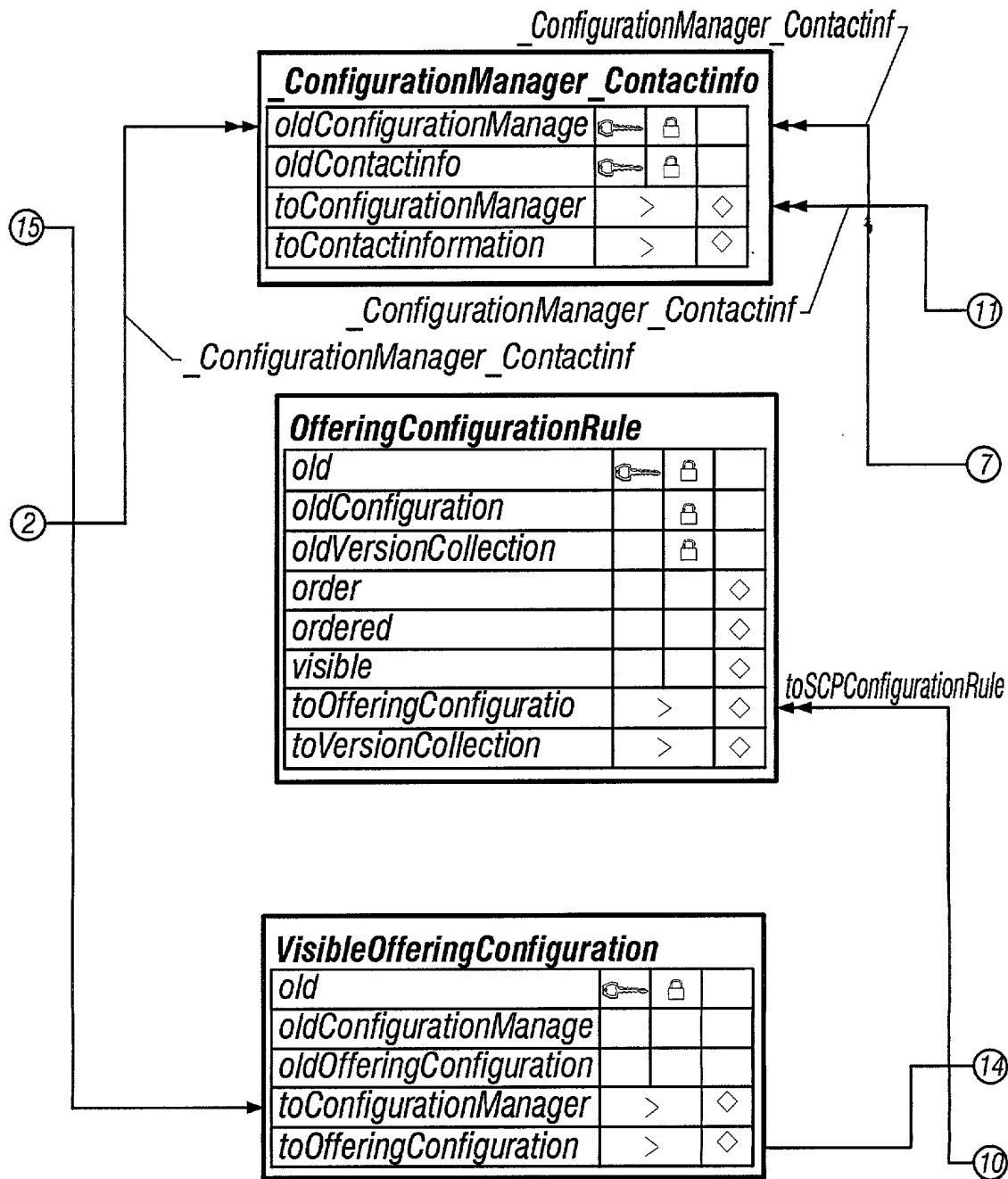


FIG. 4D

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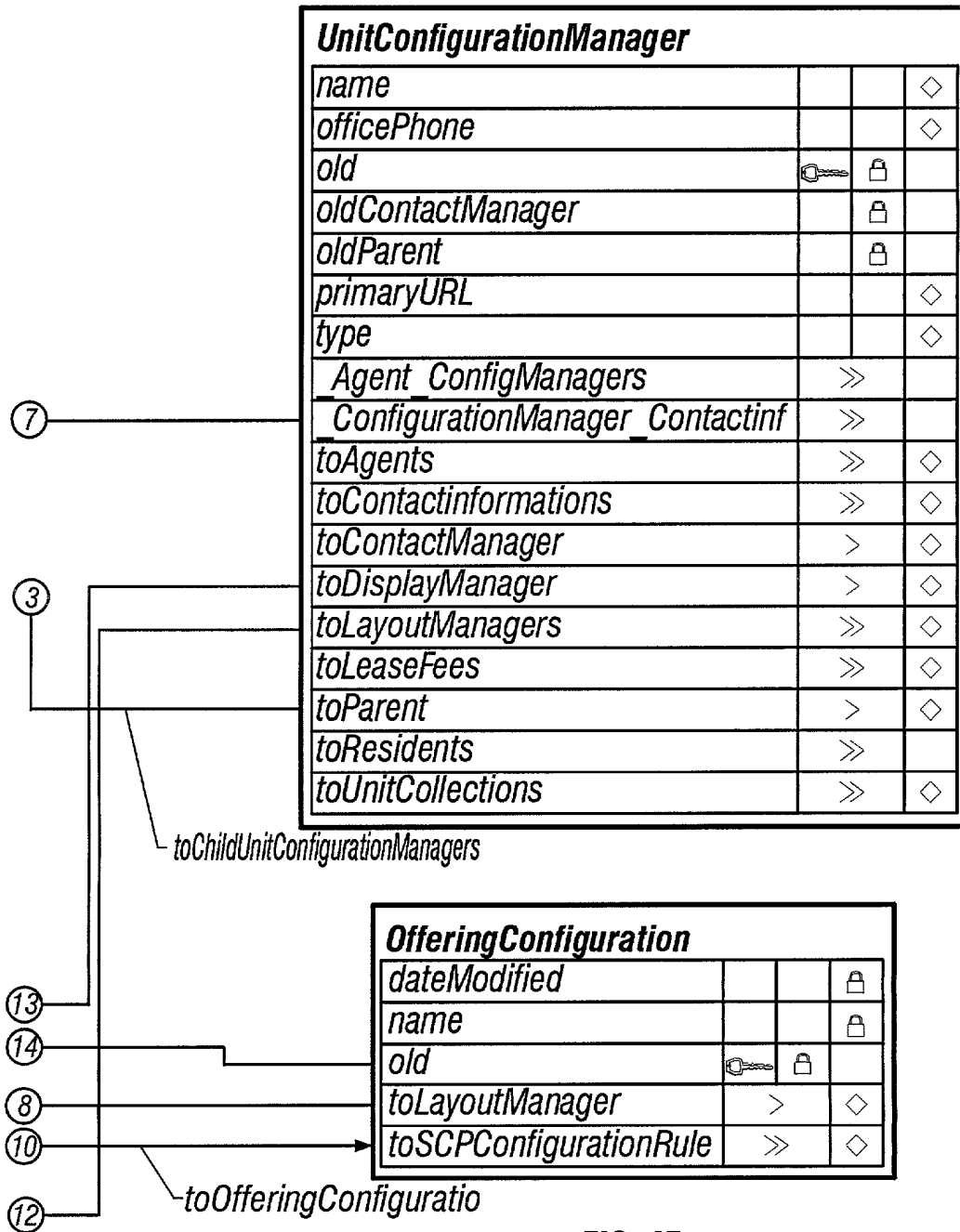


FIG. 4E

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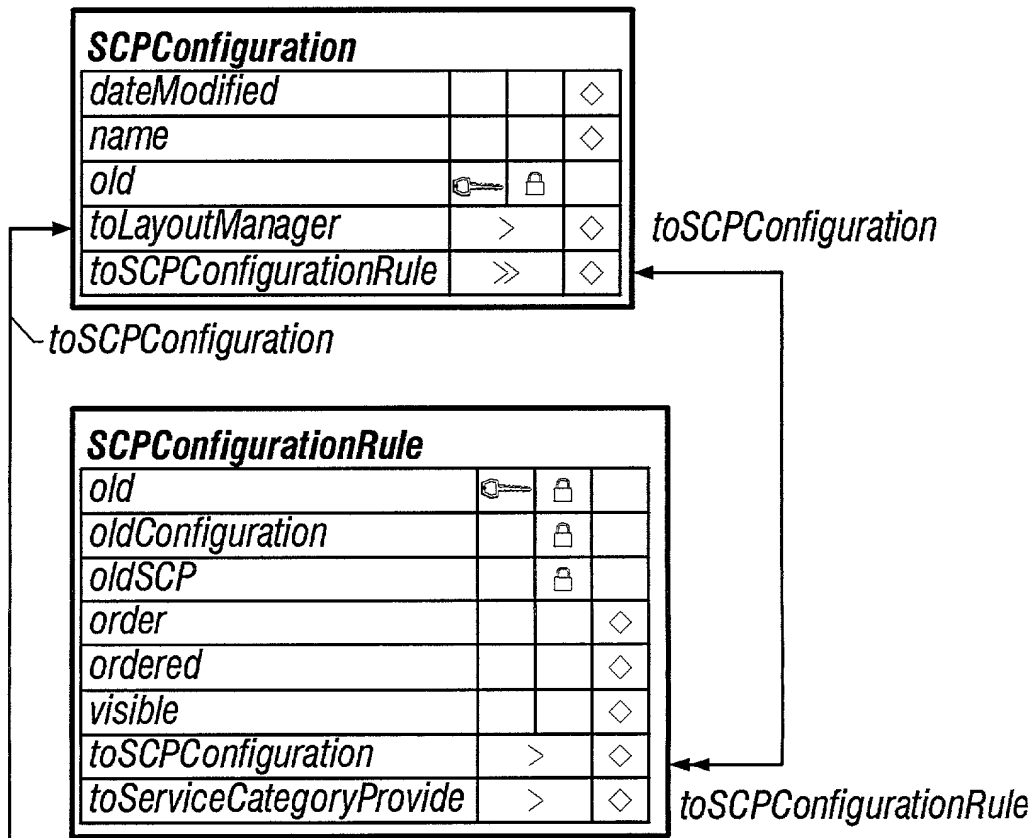


FIG. 4F

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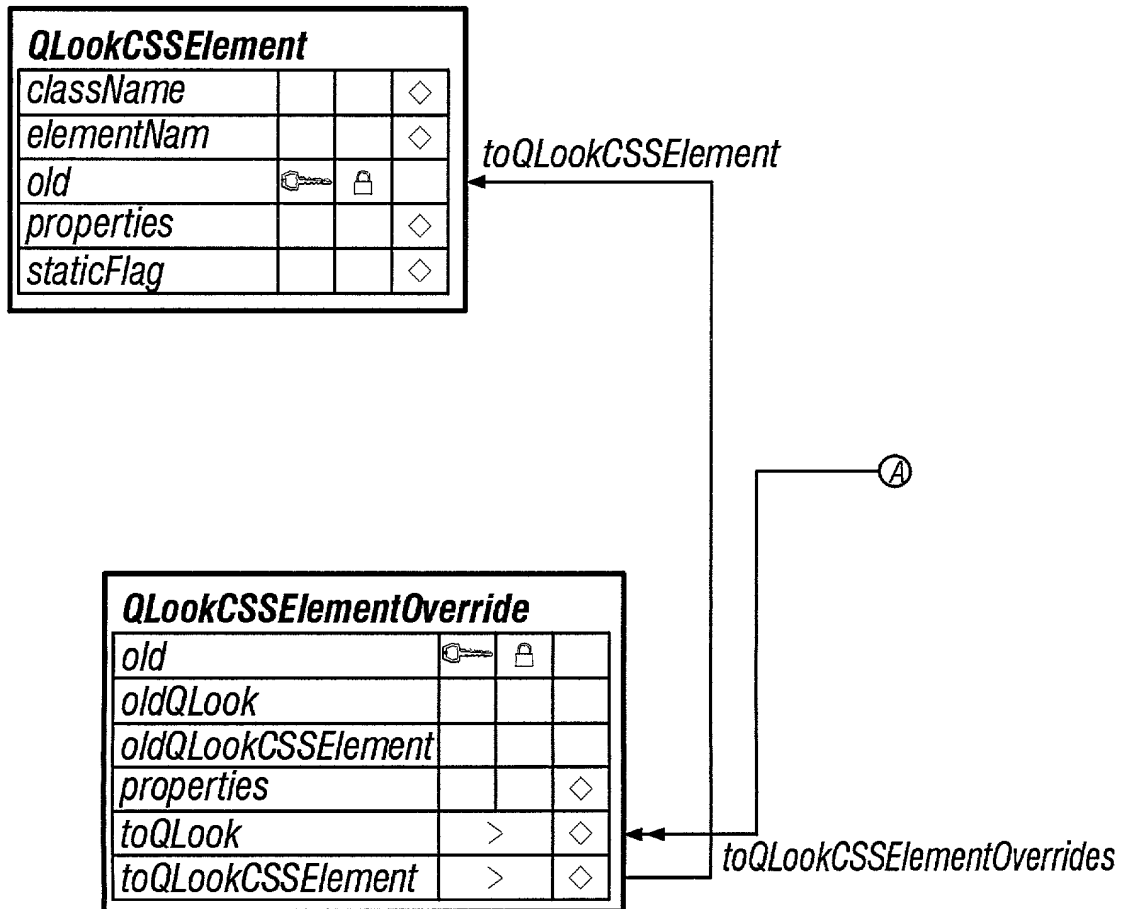


FIG. 5A

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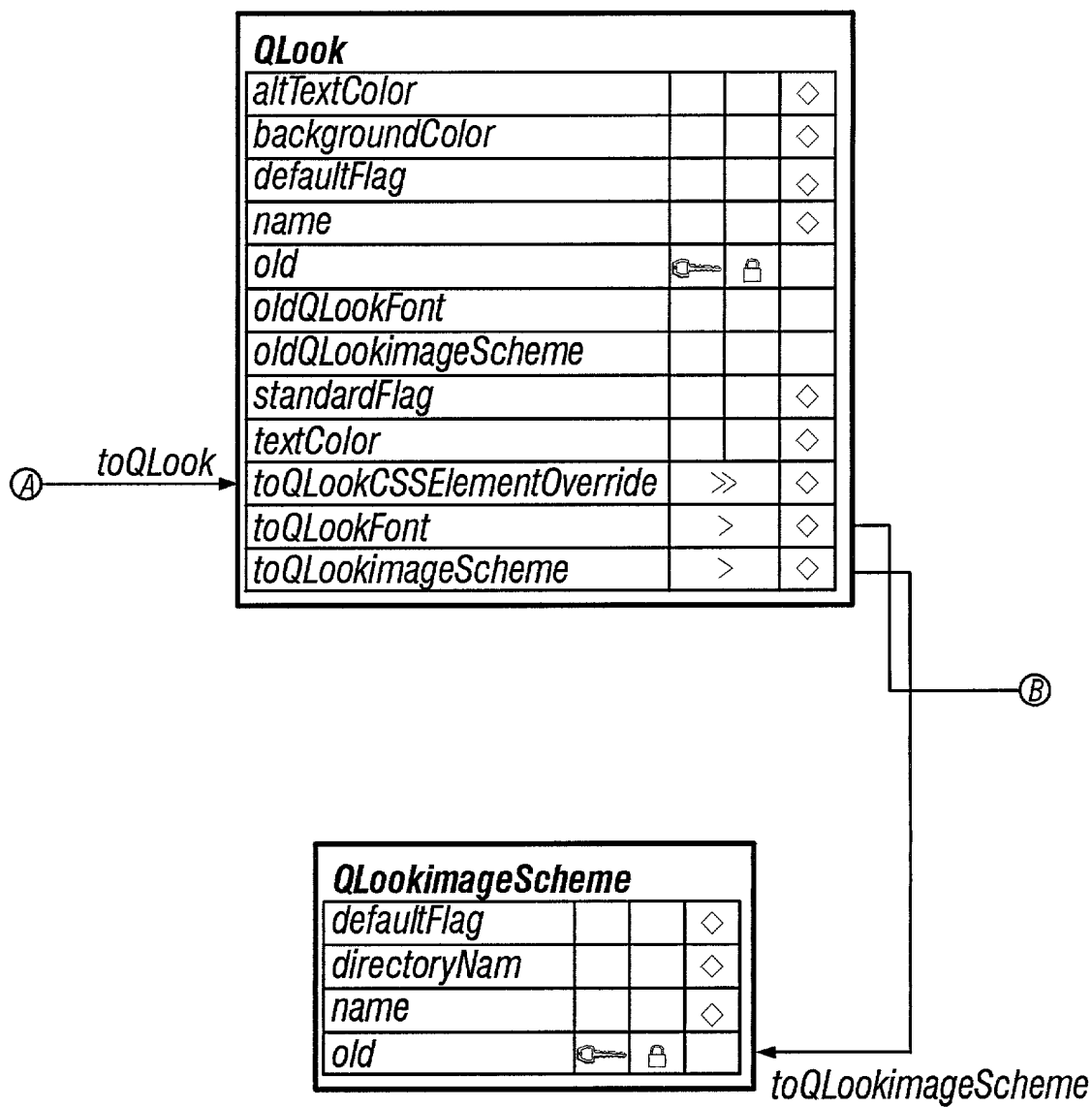




FIG. 5B

QLookColor			
defaultAltTextFla			◇
defaultTextFlag			◇
name			◇
old			
rgb			◇

Ⓑ toQLookFont



QLookFont			
alternateFontFac			◇
defaultFlag			◇
fontFamily			◇
name			◇
old			
primaryFontFace			◇

FIG. 5C

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Resident			
birthCity			◇
dateOfBirth			◇
firstName			◇
lastName			◇
middleName			◇
motherMaidenName			◇
notifyNewServices			◇
notifyRequestUpdates			◇
old	🔑	🔒	
oldConfigurationMange		🔒	
oldGender		🔒	
oldMailingAddress		🔒	
oldOccupation		🔒	
oldSpouse		🔒	
optOutA			◇
optOutB			◇
optOutC			◇
optOutD			◇
primaryEmail			◇
primaryHomePhone			◇
primaryWorkPhone			◇
ssn			◇
suffix			◇
title			◇
Customer Contactinfo	>>		
Resident OtherAddress	>>		
toBillingAddresses	>>	◇	
toConfigurationManager	>	◇	
toContactinformations	>>	◇	
toGender	>	◇	
toLeaseResidents	>>	◇	
toMailingAddress	>	◇	
toOccupation	>	◇	
toOtherAddresses	>>	◇	
toPaymentAccounts	>>	◇	
toResidentidentification	>>	◇	
toSpouse	>	◇	

toSpouse

toResident ①

FIG. 6A

2008-00100-545

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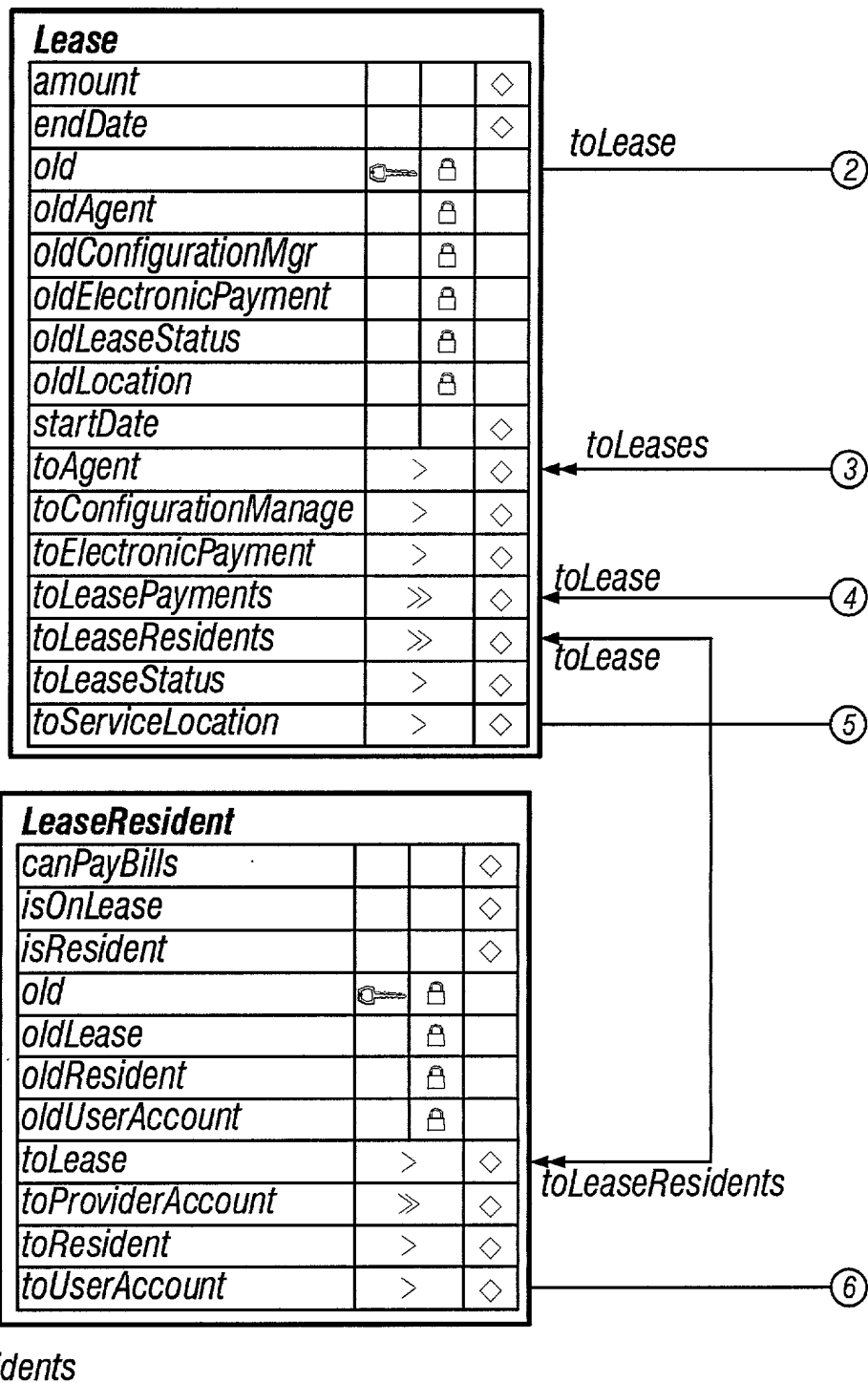


FIG. 6B

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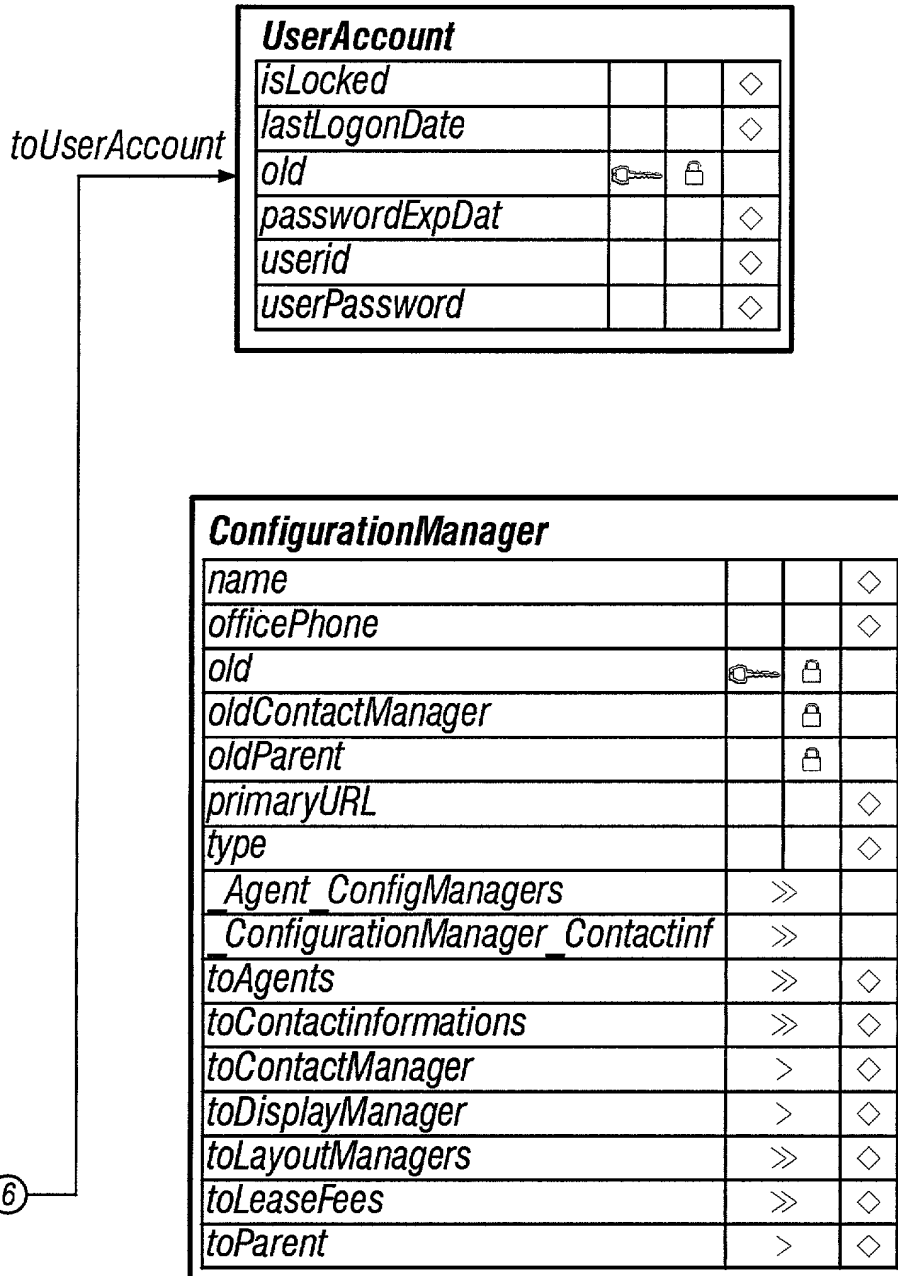


FIG. 6C

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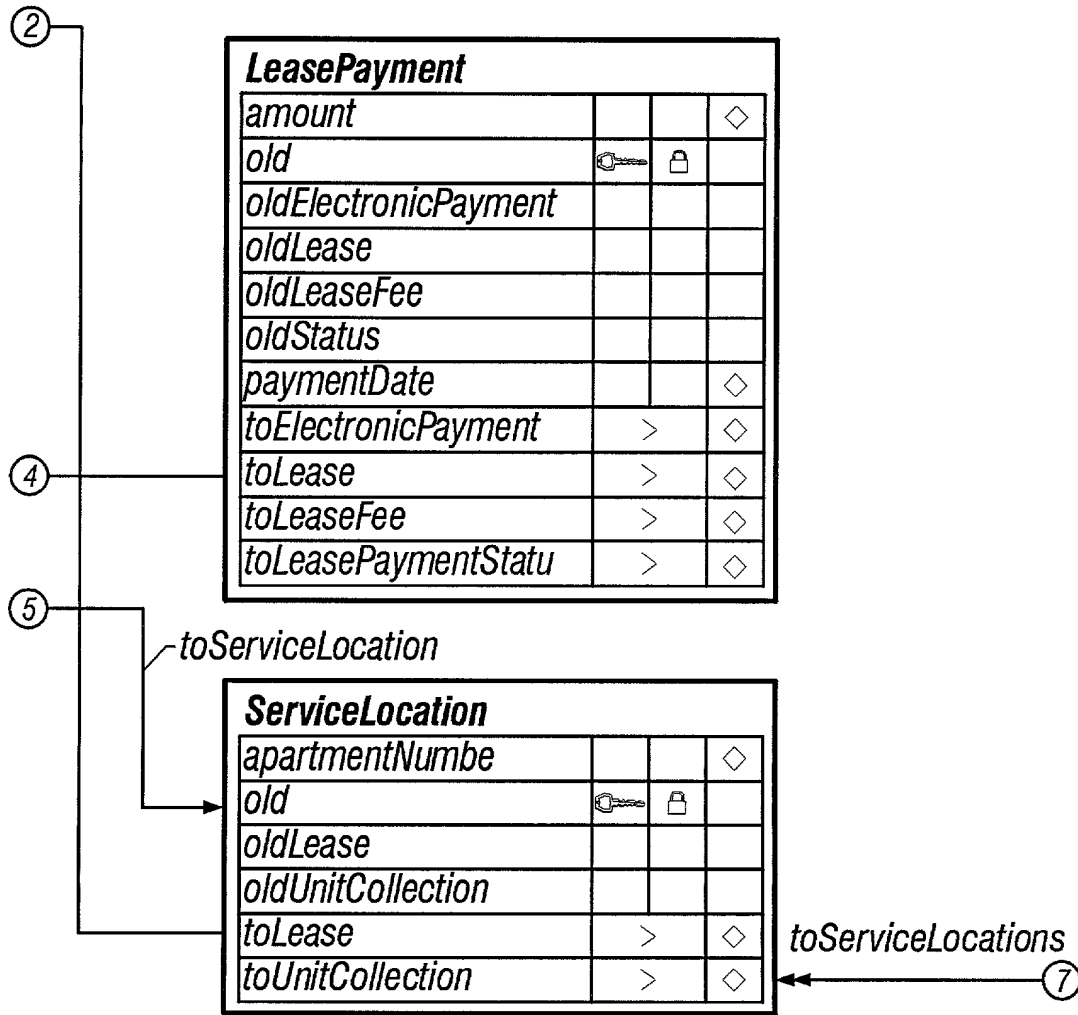


FIG. 6D

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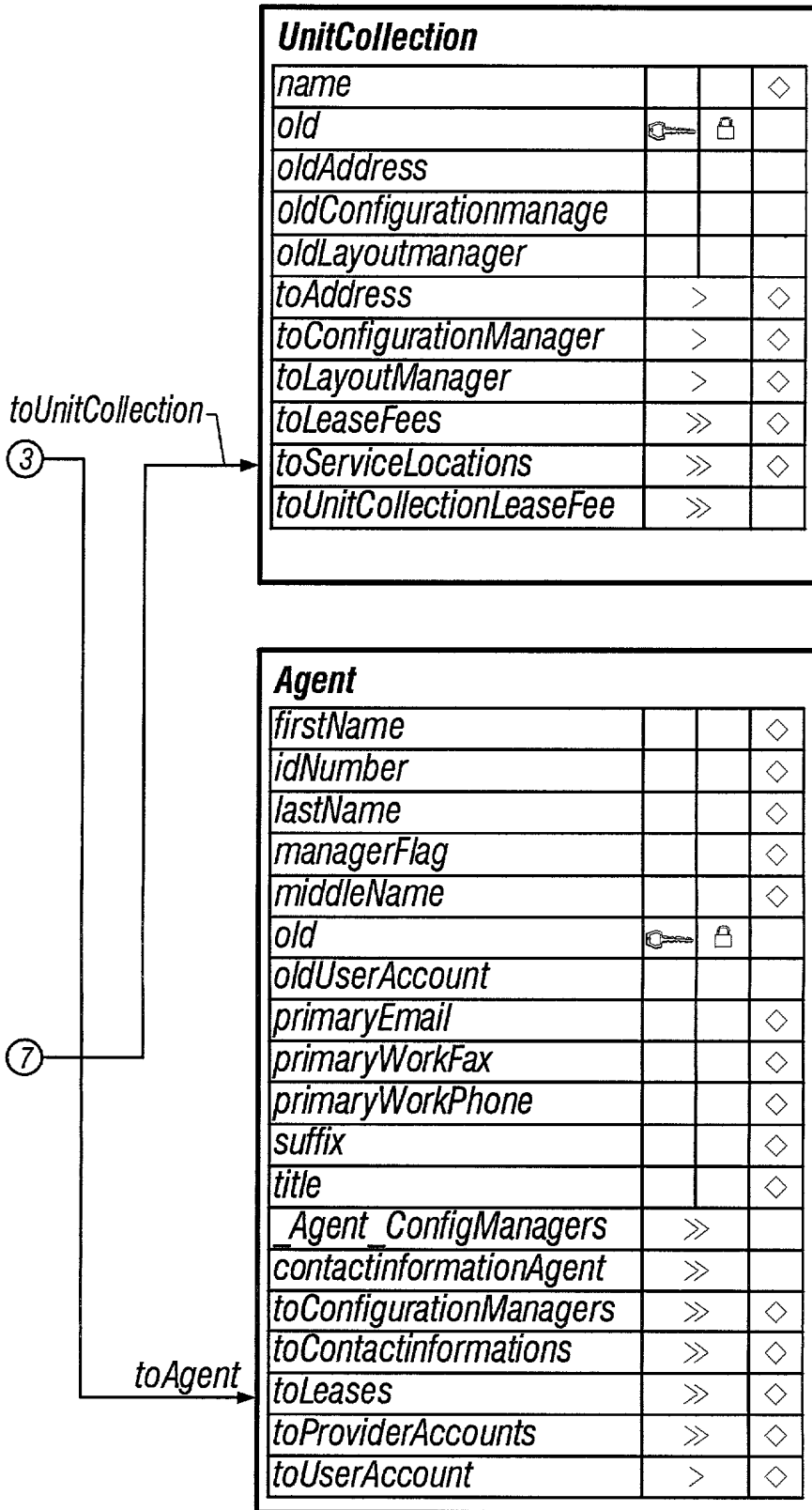
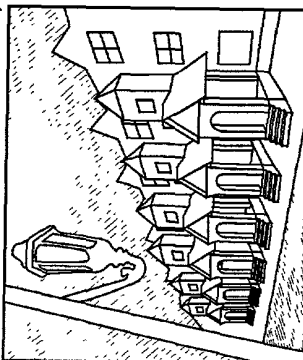


FIG. 6E

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WELCOME TO QCORPS RESIDENTIAL, INC.!



ACCOUNT ID: 510

PASSWORD: 520
(CASE-SENSITIVE)

IF YOU HAVE LOST YOUR ACCOUNT ID OR PASSWORD,
YOU MUST CONTACT YOUR PROPERTY MANAGER TO ISSUE YOU
A NEW ACCOUNT ID AND PASSWORD. FOR HELP USING OUR SERVICE,
CLICK THE [HOW TO USE](#) OR [FAQ](#) AT THE BOTTOM OF EACH PAGE.

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[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#)
[TERMS OF USE](#) [FAQ](#) [FEEDBACK](#)

FIG. 8

FIG. 8

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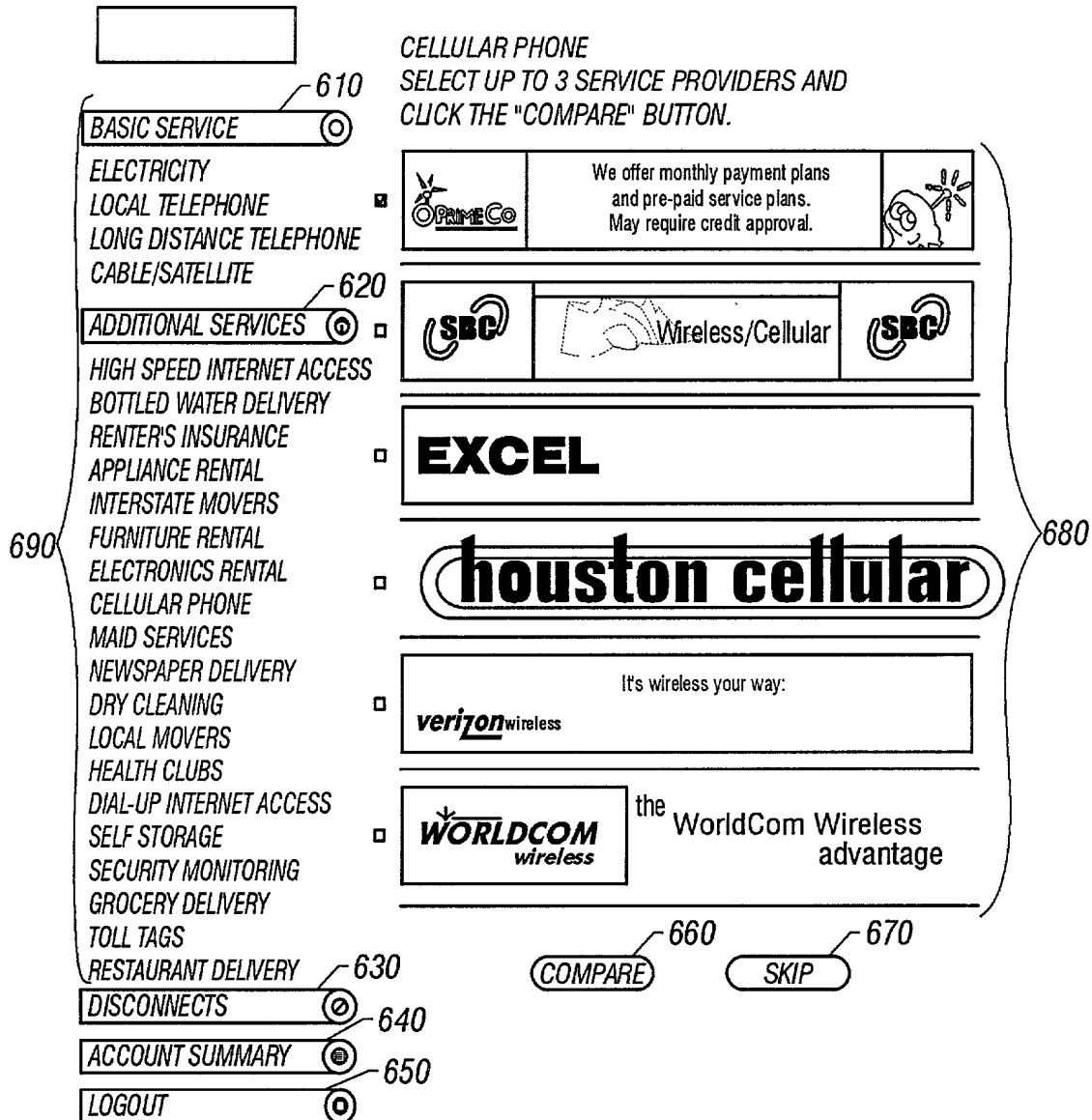


FIG. 9

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CELLULAR PHONE

SELECT EITHER OR BOTH OF THE SERVICE PLANS AND CLICK THE "COMPARE" BUTTON.

BASIC SERVICE		FREE CALLING AREA	MONTHLY RATES	MONTHLY MINUTES	ADDITIONAL MINUTES
ELECTRICITY					
LOCAL TELEPHONE	PRIMECO WIRELESS				
LONG DISTANCE TELEPHONE	PRIMECO CALLING PLAN	STATE	\$35-55	500-1000	.30
CABLE/SATELLITE	PRIMECO NOW PLUS CALLING PLAN	NATIONAL	\$25-150	200-2200	.10-.35

710

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS
 BOTTLED WATER DELIVERY
 RENTER'S INSURANCE
 APPLIANCE RENTAL
 INTERSTATE MOVERS
 FURNITURE RENTAL
 ELECTRONICS RENTAL
 CELLULAR PHONE
 MAID SERVICES
 NEWSPAPER DELIVERY
 DRY CLEANING
 LOCAL MOVERS
 HEALTH CLUBS
 DIAL-UP INTERNET ACCESS
 SELF STORAGE
 SECURITY MONITORING
 GROCERY DELIVERY
 TOLL TAGS
 RESTAURANT DELIVERY

COMPARE

SKIP

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#)
[TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 10

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PROVIDERS | PLANS | COMPARISON

MAKE YOUR DESIRED SELECTION(S). THEN CLICK THE "ORDER" BUTTON BELOW YOUR SELECTION(S) TO PROCEED TO THE ORDER PAGE.

BASIC SERVICES

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTERS INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

CELLULAR PHONE 620

PRIMECO CALLING PLAN 810

PRIMECO NOW PLUS CALLING PLAN 680

PRIMECO CALLING PLAN

THE PRIMECO CALLING PLANS INCLUDE STATEWIDE LONG DISTANCE, CALL WAITING, VOICE MAIL, VOICE MAIL NOTIFICATION, CALLER ID, CALL WAITING ID, AND CALL LOG.

PRIMECO NOW PLUS CALLING PLAN

THE PRIMECO NOW PLUS CALLING PLANS INCLUDE NATIONWIDE LONG DISTANCE, CALL WAITING, VOICE MAIL, VOICE MAIL NOTIFICATION, CALLER ID, CALL WAITING ID, 3-WAY CALLING, AND CALL LOG.

ACTIVATION FEE: NONE

CONTRACT: NONE

LD/MIN: .07

ROAMING/MIN: .15-.39

MIN. MIN.

ACTIVATION FEE: NONE

CONTRACT: NONE

LD/MIN: NONE

ROAMING/MIN: .15-.39

MIN. MIN.

DISCOUNTED PACKAGES (\$/MONTH) 820

PRIMECO 500

INCLUDES 500 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE.

PRIMECO 750

INCLUDES 750 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE.

PRIMECO 1000

INCLUDES 1000 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE.

PRIMECO NOW 200 PLUS

INCLUDES 200 ANYTIME MINUTES.

.35 EACH ADDITIONAL MINUTE.

PRIMECO NOW 350 PLUS

INCLUDES 350 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE.

PRIMECO NOW 500 PLUS

INCLUDES 500 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE.

PRIMECO NOW 650 PLUS

INCLUDES 650 ANYTIME MINUTES.

.25 EACH ADDITIONAL MINUTE.

PRIMECO NOW 1200 PLUS

INCLUDES 1200 ANYTIME MINUTES.

.25 EACH ADDITIONAL MINUTE.

PRIMECO NOW 2000 PLUS

INCLUDES 2000 ANYTIME MINUTES.

.10 EACH ADDITIONAL MINUTE.

\$34.99

\$44.99

\$54.99

\$24.99

\$39.99

\$49.99

\$64.99

\$99.99

\$149.99

FIG. 11A-1

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ADDITIONAL FEATURES (S/MONTH ADDED TO DISCOUNTED PACKAGE) 830
HANDLING CALLS

<input type="checkbox"/> <u>CALL WAITING</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>VOICE MAIL</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>VOICE MAIL PLUS</u>	N/A	N/A
<input type="checkbox"/> <u>TEXT MESSAGING</u>	\$9.95	\$9.95
<input type="checkbox"/> <u>MESSAGING PLUS</u>	N/A	N/A

IDENTIFYING THE CALLER

<input type="checkbox"/> <u>CALLER ID</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>CALL WAITING ID</u>	INCLUDED	INCLUDED

FORWARDING CALLS

<input type="checkbox"/> <u>CALL FORWARDING</u>	\$1.00	\$1.00
<input type="checkbox"/> <u>BUSY/NO ANSWER C.F.</u>	N/A	N/A

CONFERENCE CALLING

<input type="checkbox"/> <u>THREE-WAY CALLING</u>	\$1.00	INCLUDED
---	--------	----------

ADDITIONAL MINUTES

<input type="checkbox"/> <u>100 OFF-PEAK</u>	N/A	\$5.00
<input type="checkbox"/> <u>250 OFF-PEAK</u>	N/A	N/A
<input type="checkbox"/> <u>300 OFF-PEAK</u>	N/A	\$10.00
<input type="checkbox"/> <u>500 OFF-PEAK</u>	\$5.00	N/A
<input type="checkbox"/> <u>1000 OFF-PEAK</u>	\$10.00	\$20.00

CELLULAR SERVICES

<input type="checkbox"/> <u>ROADSIDE ASST.</u>	\$3.00	\$3.00
<input type="checkbox"/> <u>ONLINE</u>	N/A	N/A
<input type="checkbox"/> <u>ONLINE PLUS</u>	N/A	N/A
<input type="checkbox"/> <u>DETAILED BILLING</u>	\$1.50	\$1.50
<input type="checkbox"/> <u>MAINTENANCE</u>	\$4.95	\$4.95

OPTIONAL FEATURES (S/MONTH UNLESS MARKED WITH *)

<input type="checkbox"/> <u>QUALCOMM 1960</u>	\$39.00*	<input type="checkbox"/> <u>QUALCOMM 1960</u>	\$39.00*
<input checked="" type="checkbox"/> <u>NOKIA 6185</u>	\$119.00*	<input checked="" type="checkbox"/> <u>NOKIA 6185</u>	\$119.00*
<input type="checkbox"/> <u>AUDIOVOX PCX-3500XL</u>	\$129.00*	<input type="checkbox"/> <u>AUDIOVOX PCX-3500XL</u>	\$129.00*
<input type="checkbox"/> <u>750 WEEKEND MINUTES</u>	\$7.50		

<u>SERVICE CHARGE</u>	\$34.99/MONTH	\$24.99/MONTH
<u>INITIAL CHARGE</u>	\$119.00	\$119.00

840
CALCULATE CHARGES

850
ORDER
PRIMECO WIRELESS

850
ORDER
PRIMECO WIRELESS
860
SKIP

FIG. 11A-2

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VOICE MAIL CLOSE

SOUTHWESTERN BELL	VERIZON	AT&T
CALL NOTES CALL NOTES VOICE MAIL LETS YOU RECEIVE MESSAGES WHEN YOU'RE AWAY FROM HOME OR ON THE PHONE OR ONLINE. WITHOUT AN ANSWERING MACHINE, YOU CAN CHECK MESSAGES PRIVATELY WHEN IT'S CONVENIENT FOR YOU (THEY ARE PROTECTED BY YOUR PRIVATE PASSWORD, TOO), AND YOU WON'T HAVE TO WORRY ABOUT MISSING IMPORTANT CALLS BECAUSE YOUR PHONE WAS IN USE.	BASIC VOICE MAIL VOICE MAIL MESSAGES ARE SECURED WITHIN VERIZON'S NETWORK AND ARE ACCESSIBLE THROUGH A PASSCODE SYSTEM. YOU ALONE HEAR STORED MESSAGES AT YOUR CONVENIENCES. INCLUDES 20-MESSAGE CAPACITY. AUTOMATIC MESSAGE REVIEW AND AUTOMATIC PASSWORD ENTRY.	VOICE MAIL AT&T VOICE MAIL IS AN EASY-TO-USE SERVICE COMPLETE WITH MANY ADVANCED FEATURES TO COMPLEMENT YOUR LOCAL SERVICES FROM AT&T. AT&T VOICEMAIL WORKS HAND-IN-HAND WITH YOUR TOUCH-TONE PHONE AND IT CAPTURES IMPORTANT CALLS THAT SOMETIMES GO UNANSWERED. VOICE MAIL HAS THE FOLLOWING FEATURES: 1 MINUTE GREETING LENGTH, 3 MINUTE MESSAGE LENGTH, MAXIMUM OF 30 MESSAGES, NEW MESSAGES STORED FOR 15 DAYS, AND MESSAGES SAVED FOR 7 DAYS.
\$7.95/MONTH \$11.40 INITIAL CHARGE	\$4.95/MONTH \$10.00 INITIAL CHARGE	\$6.99/MONTH

ACCOUNT SUMMARY LOGOUT

FEATURE NAME	SOUTHWESTERN BELL	VERIZON	AT&T
<input type="checkbox"/> CALL WAITING	INCLUDED	INCLUDED	OPTIONAL
<input type="checkbox"/> CALL WAITING PLUS	N/A	INCLUDED	N/A
<input type="checkbox"/> VOICE MAIL	\$7.95	\$4.95	\$6.99
<input type="checkbox"/> VOICE MAIL PLUS	\$9.95	\$6.95	\$11.99
<input type="checkbox"/> DISTINCTIVE RING	\$4.99	INCLUDED	\$3.00
IDENTIFYING THE CALLER			
<input type="checkbox"/> CALLER ID	N/A	N/A	N/A
<input type="checkbox"/> CALLER ID PLUS	INCLUDED	INCLUDED	OPTIONAL
<input type="checkbox"/> CALL WAITING ID	\$3.00	INCLUDED	\$2.00
<input type="checkbox"/> CALL WAIT ID PLUS	\$1.00	N/A	N/A
<input type="checkbox"/> PRIORITY CALL	INCLUDED	N/A	N/A
BLOCKING CALLS			
<input type="checkbox"/> CALL BLOCKING	INCLUDED	INCLUDED	\$5.00
<input type="checkbox"/> CALL SCREENING	\$5.00	N/A	OPTIONAL
<input type="checkbox"/> NON-ID CALL BLOCK	INCLUDED	INCLUDED	\$1.00
PRIVACY OPTIONS			
<input type="checkbox"/> UNLISTED NUMBER	N/A	N/A	OPTIONAL
<input type="checkbox"/> UNPUB. NUMBER	\$1.10	\$1.65	OPTIONAL
<input type="checkbox"/> UNPUB. ADDRESS	\$0.00	\$0.00	\$0.00

STANDARD FEATURE NAMES

Internet

THE POP-UP WINDOW ALLOWS FOR THREE-PROVIDER COMPARISON FOR STANDARD FEATURES WITH THEIR OWN BRANDED NAME AND THE STANDARD NAME.

FIG. 11B

23/55

ACCOUNTS | PROVIDERS | PLANS | COMPARISON | ORDER

CELLULAR PHONE

REVIEW YOUR SELECTIONS, FILL IN ALL REQUIRED INFORMATION AND CLICK THE "SUBMIT" BUTTON TO PLACE YOUR ORDER BY CLICKING THE "SAVE" BUTTON. YOU CAN HOLD YOUR ORDER INFORMATION AND RETURN LATER TO THIS SERVICE CATEGORY TO SUBMIT.

BASIC SERVICE (0)

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

PRIMECO WIRELESS

SERVICE PLAN: PRIMECO CALLING PLAN

DISCOUNTED PACKAGE: PRIMECO 500

ADDITIONAL FEATURES: NOKIA 6185

SERVICE CHARGE: \$34.99/MONTH (EXCLUDING TAXES AND GOVERNMENTAL SURCHARGES, IF ANY)

INITIAL CHARGE: \$119.00 (EXCLUDING TAXES AND GOVERNMENTAL SURCHARGES, IF ANY)

910

ADDITIONAL SERVICES (0)

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTER'S INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

ACTIVATION INSTRUCTIONS WILL BE INCLUDED WITH THE SHIPMENT OF YOUR PHONE. SERVICE CHARGES COMMENCE UPON ACTIVATION.

SHIP PHONE TO: 3233 MCCUE #300, TX. 77056 ADD

PRIOR ADDRESS: 11 ELM STREET, HOUSTON, TX. 77098 EDIT

SSN: 595-12-2121

IDENTIFICATION: DRIVER'S LICENSE: TX #: 513330014011 DELETE

EMPLOYER NAME: QCORPS RESIDENTIAL, INC.

BILL TO: JAN BRADY: 3233 MCCUE #300, TX. 77056 ADD

PAYMENT METHOD: WELL FARGO VISA: XXXXXXXXXXXXXXX6019

VISA DISCOVER

920

930 FIELDS MARKED WITH * ARE REQUIRED. 950
SUBMIT SAVE SKIP 940

DISCONNECTS (0)

ACCOUNT SUMMARY (0)

LOGOUT (0)

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 12

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DISCONNECTS

BASIC SERVICE (0)

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

DISCONNECT SERVICE FROM ACCOUNTS INITIATED ON THIS SITE
YOU MAY DISCONNECT SERVICES FROM PROVIDER ACCOUNTS THAT YOU HAVE INITIATED USING THIS SITE. IF YOU HAVE ACTIVE ACCOUNT
CHOOSE ONE FROM THE LIST AND CLICK THE "SELECT" BUTTON.

1010

YOU DO NOT HAVE ANY ACTIVE ACCOUNTS.

ADDITIONAL SERVICES (0)

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTERS INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

DISCONNECT SERVICE FROM OTHER ACCOUNTS

YOU MAY ALSO BE ABLE TO DISCONNECT SERVICES THAT YOU HAVE NOT INITIATED THROUGH THIS SITE. IF YOU HAVE INPUT ADDRESS
THIS SYSTEM, CHOOSE OF YOUR CURRENT OR PRIOR ADDRESSES FROM THE DROP DOWN MENU AND CLICK THE "SELECT" BUTTON.

1020

ADDRESS: 1 MAIN ST #1000, TX. 77041

1025

DISCONNECTS (0)

ACCOUNT SUMMARY (0)

LOGOUT (0)

CURRENT DISCONNECTS 1030

REVIEW THE STATUS OF OUR DISCONNECT ORDERS BELOW. SAVED DISCONNECT INFORMATION MAY BE EDITED AND SUBMITTED BY CLICKING
"EDIT/SUBMIT". IF YOUR ORDER HAS BEEN SUBMITTED, YOUR SERVICE PROVIDER WILL FULFILL THIS DISCONNECT ORDER. IF YOU ORDER IS
PENDING, YOU MAY CANCEL THIS ORDER BY CLICKING "CANCEL". YOU MAY DISCONNECT EXISTING ACCOUNTS BY CHOOSING THE ACCOUNT
CATEGORY FROM THE MENU AND CLICKING THE "DISCONNECT" LINK ON THAT PAGE.

YOU DO NOT HAVE ANY DISCONNECT ORDERS

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 13

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MY PROFILE
GENERAL INFORMATION / 1110

BASIC SERVICE (0)

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

MY PROFILE DISPLAYS ALL INFORMATION ENTERED ABOUT YOU ON THIS SITE. GENERAL INFORMATION MAY BE ENTERED AND EDITED ONLY BY YOU AND OUR LEASING SPECIALISTS, EXCEPT FOR YOUR NAME AND SERVICE ADDRESS, WHICH MAY ONLY BE ENTERED AND EDITED BY OUR LEASING SPECIALISTS. ALL OTHER INFORMATION MAY ONLY BE ENTERED AND EDITED BY YOU. YOU ARE ENCOURAGED TO REVIEW OUR PRIVACY AND SECURITY STATEMENT REGARDING THE USE AND DISSEMINATION OF THIS INFORMATION. YOUR EDITS TO MY PROFILE MAY UPDATE INFORMATION CONTAINED IN PENDING ORDERS, AS WELL AS SAVED ORDER INFORMATION. ACCORDINGLY, BE VERY CAREFUL NOT TO DELETE ANY INFORMATION THAT IS REQUIRED FOR SERVICE PROVIDERS TO FULFILL PENDING ORDERS.

ADDITIONAL SERVICES (0)

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTERS INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

NAME: JULIE YOUM
SERVICE ADDRESS: 3233 MCCUE #1000 } 1115
HOUSTON, TX. 77056
EMAIL ADDRESS: JULIE@QCORPS.COM
PRIOR ADDRESS: 180 WEST END #AAA
NEW YORK, NY. 10023
EVENING PHONE: (713) 555-1212
DAY PHONE:
PHONE (CELL): (123) 456-6789
OTHER ADDRESSES:
ACCOUNT ID: JULIEYOUM (CHANGE)
PASSWORD: ***** (CHANGE)

DISCONNECTS (2)

ACCOUNT SUMMARY (0)

LOGOUT (0)

BILLING ADDRESSES / 1120

EMAIL: JULIE@QCORPS.COM
U.S. MAIL: MISS JULIE YOUM : 1 MAIN ST, #1000, TEST STREET32, HOLLYWOOD, TX 77041
SOMECOUNTY COUNTY

PERSONAL INFORMATION / 1130

SOCIAL SECURITY NUMBER: 123-45-6789
DATE OF BIRTH: OCTOBER 07, 1977
MOTHER'S MAIDEN NAME: MOUNTAINDEW
BIRTH CITY:

IDENTIFICATION INFORMATION / 1140

DRIVER'S LICENSE: NY:10023

FINANCIAL INSTITUTION ACCOUNT INFORMATION / 1150

NONE

CREDIT CARD INFORMATION / 1160

QCORPS VISA: XXXXXXXXXXXX1111

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 14

FIG. 14

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MY PROFILE

GENERAL INFORMATION

BASIC SERVICE (0)

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

SOME OR ALL OF THIS INFORMATION WILL BE REQUIRED BY SERVICE PROVIDERS TO PROCESS YOUR ORDER(S). YOU MAY EDIT THIS INFORMATION AT ANY TIME. YOUR EDITS MAY UPDATE INFORMATION CONTAINED IN PENDING ORDERS AS WELL AS ANY SAVED ORDER INFORMATION ACCORDINGLY, BE CAREFUL NOT TO DELETE ANY INFORMATION REQUIRED TO PROCESS PENDING ORDERS.

PRIOR ADDRESS:

STREET: 180 WEST END APT/SUITE: AAA

CITY/STATE/ZIP: NEW YORK NY 10023

EVENING PHONE: (713) 555 1212

DAY PHONE:

EMAIL ADDRESS: JULIE@QCORPS.COM

☒ PLEASE NOTIFY ME WHEN SERVICE REQUEST ARE UPDATED

☐ PLEASE DO NOT NOTIFY ME WHEN NEW FEATURES, PRODUCT, SERVICES, SPECIALS, OR SERVICE PROVIDERS BECOME AVAILABLE.

☐ PLEASE DO NOT NOTIFY ME REGARDING SURVEYS, CONTESTS, SWEEPSTAKES OR SIMILAR PROMOTIONS.

☐ PLEASE DO NOT PROVIDE MY EMAIL ADDRESS OR PERSONALLY IDENTIFIABLE INFORMATION TO SERVICE PROVIDERS WITH WHOM I HAVE NOT ORDERED OR REQUESTED INFORMATION ABOUT SERVICE PRODUCTS.

ADDITIONAL CONTACTS: PHONE (CELL): (123) 456 6789

OTHER ADDRESSES:

ADDITIONAL SERVICES (0)

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTERS INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

DISCONNECTS (0)

ACCOUNT SUMMARY (0)

LOGOUT (0)

FIELDS MARKED WITH ► ARE REQUIRED.

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 15

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ACCOUNT SUMMARY
PRINTER FRIENDLY REPORT

BASIC SERVICE ①

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

JULIE YOUIM
ADDRESS: PROVIDENCE UPTOWN
3233 MCCUE # 1000
HOUSTON, TX 77056

ACCOUNT ID: JULIEYOUIM
DATE/TIME: DEC 06, 2000
09:20:10 PM

ADDITIONAL SERVICES ②

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTERS INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

THIS ACCOUNT SUMMARY LISTS ALL OF THE SERVICES AND PRODUCTS ORDERED THROUGH THIS SITE, AS WELL AS ORDER INFORMATION FOR YOUR FURTHER CONSIDERATION. WE HOPE YOU ENJOYED THIS SERVICE BROUGHT TO YOU BY WWW.TCRESIDENTIAL.COM AND QCORP RESIDENTIAL, INC.

ELECTRICITY:

RELIANT ENERGY - HL&P

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000057

SERVICE PLAN: BALANCED BILLING

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE:

AT&T

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000173

CUSTOMER SERVICE:

SERVICE PLAN: LOCAL SERVICE

DISCOUNTED PACKAGE: 3 FEATURE PACK WITH:

CALL WAITING CALLER ID - NAME AND NUMBER THREE-WAY

ADDITIONAL FEATURES: NONE SELECTED

START DATE: MON 06 NOV 2000

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE:

SOUTHWESTERN BELL

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000171

SERVICE PLAN: BASIC LOCAL

DISCOUNTED PACKAGE: PHONE SOLUTION

ADDITIONAL FEATURES: CALL WAITING ID ENHANCED

START DATE: THU 02 NOV 2000

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE:

MCI WORLD.COM

NO REQUESTS FOR THIS ACCOUNT

DELETE

FIG. 16

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LONG DISTANCE
TELEPHONE:

MCI WORLDCOM

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

[EDIT/SUBMIT](#) [CANCEL](#)

ORDER NUMBER: SP1000337

SERVICE PLAN: **MCI ONE NET SAVINGS**

ADDITIONAL FEATURES: NONE SELECTED

START DATE: SAT 04 NOV 2000

BILL TO:

PAYMENT METHOD:

CABLE/SATELLITE:

TIME WARNER DIGITAL

NO REQUESTS FOR THIS ACCOUNT

[DELETE](#)

HIGH SPEED INTERNET
ACCESS:

TIME WARNER DIGITAL

NO REQUESTS FOR THIS ACCOUNT

[DELETE](#)

HIGH SPEED INTERNET
ACCESS:

VERIZON

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

[EDIT/SUBMIT](#) [CANCEL](#)

ORDER NUMBER: SP1000177

SERVICE PLAN: **PLATINUM**

ADDITIONAL FEATURES: NONE SELECTED

REQUESTED APPT: THU 23 NOV 2000 8AM-NOON

BILL TO:

PAYMENT METHOD:

HIGH SPEED INTERNET
ACCESS:

PDQ.NET

NO REQUESTS FOR THIS ACCOUNT

[DELETE](#)

RENTER'S INSURANCE:

BALBOA LIFE & CASUALTY

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

[EDIT/SUBMIT](#) [CANCEL](#)

ORDER NUMBER: SP1000128

CUSTOMER SERVICE:

COVERAGE PLAN: **BASIC RENTERS INSURANCE**

COVERAGE AMOUNT: **\$30,000 PERSONAL PROPERTY LIMIT**

START DATE: WEB 01 NOV 2000

BILL TO:

PAYMENT METHOD:

INTERSTATE MOVERS:

BELTMANN NORTH AMERICAN VAN LINES

NO REQUESTS FOR THIS ACCOUNT

[DELETE](#)

FIG. 17

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

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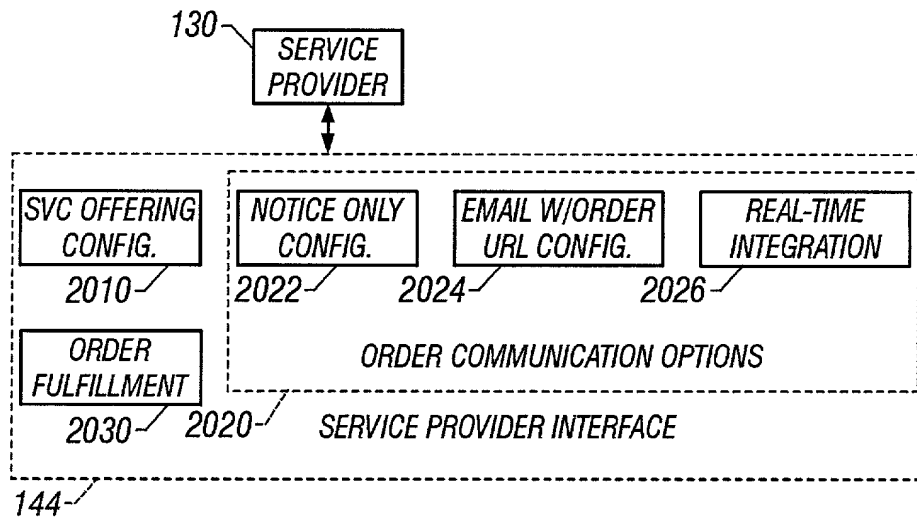


FIG. 18

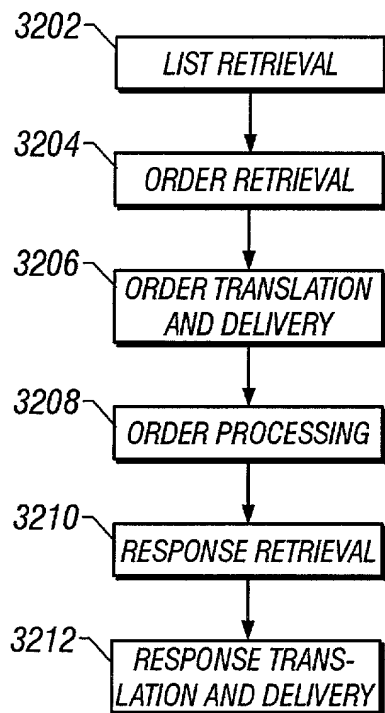


FIG. 24

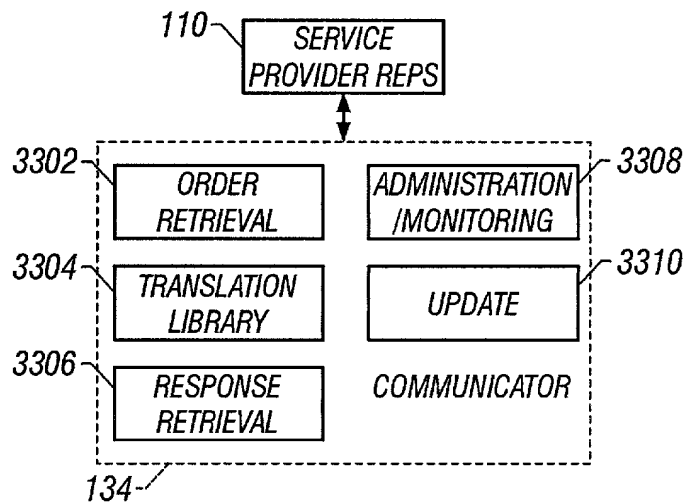


FIG. 25

FIG. 24

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© SOUTHWESTERN BELL

MARKETS

OFFERINGS

LOGOUT

DEFINE UNIQUE MARKETS

OFFERINGS IN THE QCORPS SYSTEM ARE LIMITED TO, AND DEFINED BY, A SPECIFIED COVERAGE AREA. A COVERAGE AREA CAN BE ALL INCLUSIVE OR AS LIMITED AS AN INDIVIDUAL APARTMENT COMPLEX. NOTE THAT THE COLUMNS ARE ADDITIVE IN NATURE (E.G. TO CREATE A MARKET THAT INCLUDES ALL OF TEXAS AND ONE COUNTY IN OKLAHOMA, YOU WOULD SELECT TEXAS IN THE STATE COLUMN AND ENTER THE APPLICABLE OKLAHOMA COUNTY IN THE COUNTY, STATE COLUMN.).

MARKET NAME	MARKET STATUS
HOUSTON	OPEN <input type="button" value="v"/>

EDIT MARKET BY:

STATE (A) COUNTY, STATE (B) ZIP CODE (C) PROPERTY (D)

WHEN A USER CLICKS ON ONE OF THE ABOVE, THE FOLLOWING IS DISPLAYED ON THIS PAGE:

(A) LIST OF ALL STATES IN 4 COLUMNS WITH CHECK BOXES FOR SELECTION

(B) 15 ROWS FOR ENTRY W/ "ADD ROWS" BUTTON FOR ADDITIONAL ENTRIES (SEE LOCATIONS FOR SIMILAR LAYOUT)

(C) 15 ROWS FOR ENTRY W/ "ADD ROWS" BUTTON FOR ADDITIONAL ENTRIES (SEE LOCATIONS FOR SIMILAR LAYOUT)

-ALSO ENABLES USERS TO ENTER ZIP CODES IN RANGES: THROUGH

(D) PROPERTY ASSIGNMENTS PAGE

RULES:

- 1) COLUMNS ARE ADDITIVE IN NATURE
- 2) RIGHT WINS OVER LEFT FOR REGION OVERLAPS (SPECIFICITY)
- 3) NO TWO MARKETS CAN HAVE THE SAME ENTRIES IN ANY COLUMN (I.E., MARKETS ARE MUTUALLY EXCLUSIVE)

FIG. 19A

SOUTHWESTERN BELL

MARKETS OFFERINGS LOGOUT

PROPERTY ASSIGNMENTS

THIS SECTION IS USED TO ASSIGN PROPERTIES TO A UNIQUE REGION ON A PROPERTY SPECIFIC BASIS. TO GENERATE A LIST OF PROPERTIES, ENTER YOUR SEARCH CRITERIA IN THE FIELDS PROVIDED BELOW, THEN CLICK "GENERATE LIST OF PROPERTIES".

1920

NAME [▲▼]	[ALL]	CITY [▲▼]	[ALL]	STATE [▲▼]	[ALL ▼]	COUNTY [▲▼]	[ALL ▲▼]	ZIP [▲▼]	[ALL ▲▼]	MARKET [▼]
INCLUDE:	ALL	ALL	ALL	ALL	ALL	ALL	ALL	ALL	ALL	ALL

1922 **GENERATE LIST OF PROPERTIES**

NOTE: ALL OR TYPE IN CRITERIA

PARK	STREET	CITY	TX	HARRIS	77081	MARKET 1
GREEN	2212 MAIN	HOUSTON	TX	HARRIS	77081	MARKET 2
CREOLE	2213 MAIN	HOUSTON	TX	HARRIS	77081	MARKET 3
PROVIDENCE	2214 MAIN	HOUSTON	TX	HARRIS	77081	MARKET 4
MERRYWOOD	2215 MAIN	HOUSTON	TX	HARRIS	77801	MARKET 5
TRESTLES	2216 MAIN	HOUSTON	TX	HARRIS	77801	HOUSTON

1924

ASSIGN SELECTED PROPERTIES TO: **HOUSTON ▼**

1926 **ASSIGN PROPERTIES**

1930 **SAVE CANCEL**

NOTE: WHEN A USER ENTERS THIS SECTION FROM THE "DEFINE MARKETS" SECTION, THIS NOTION DOES NOT EXIST.

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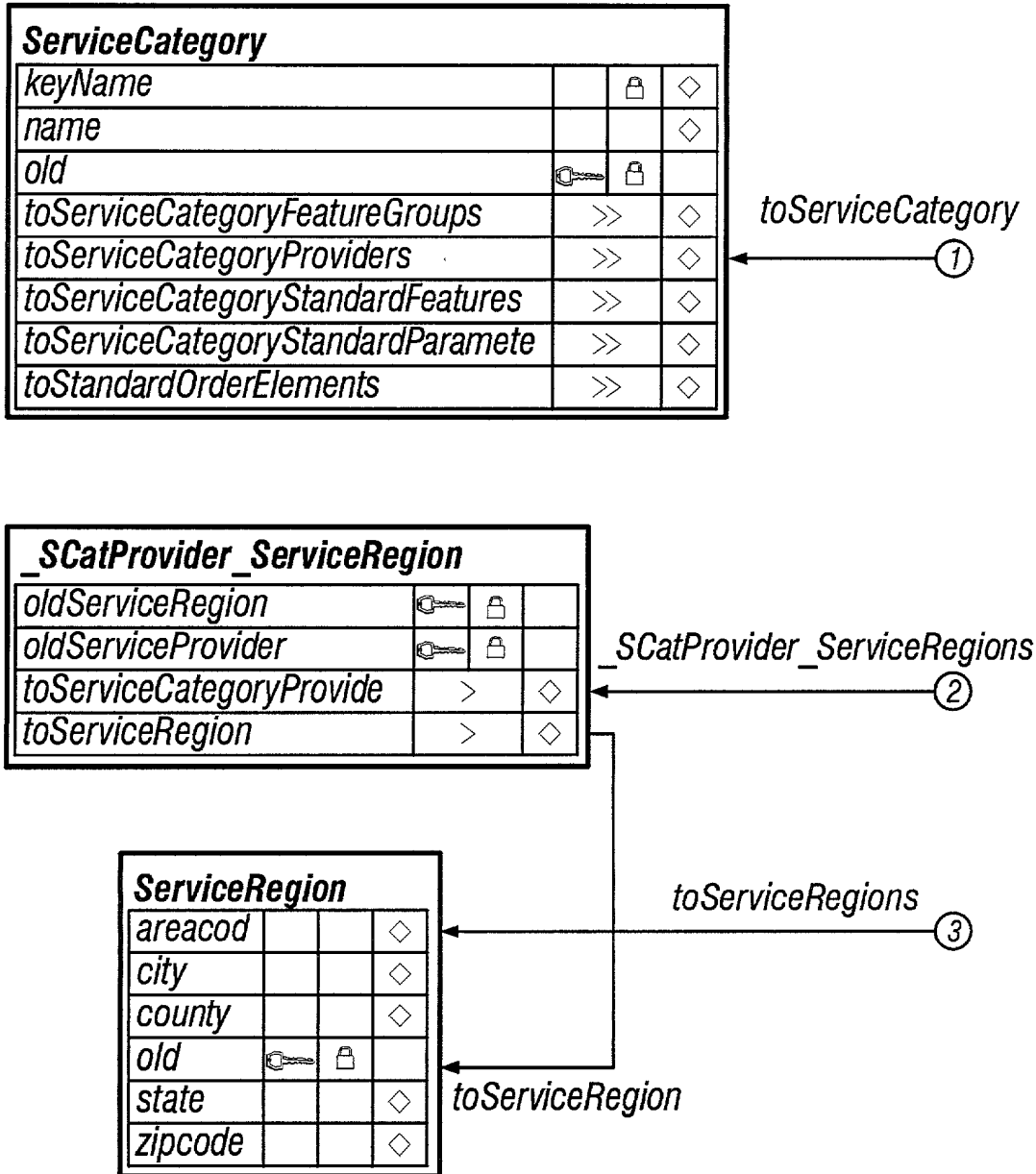


FIG. 20A

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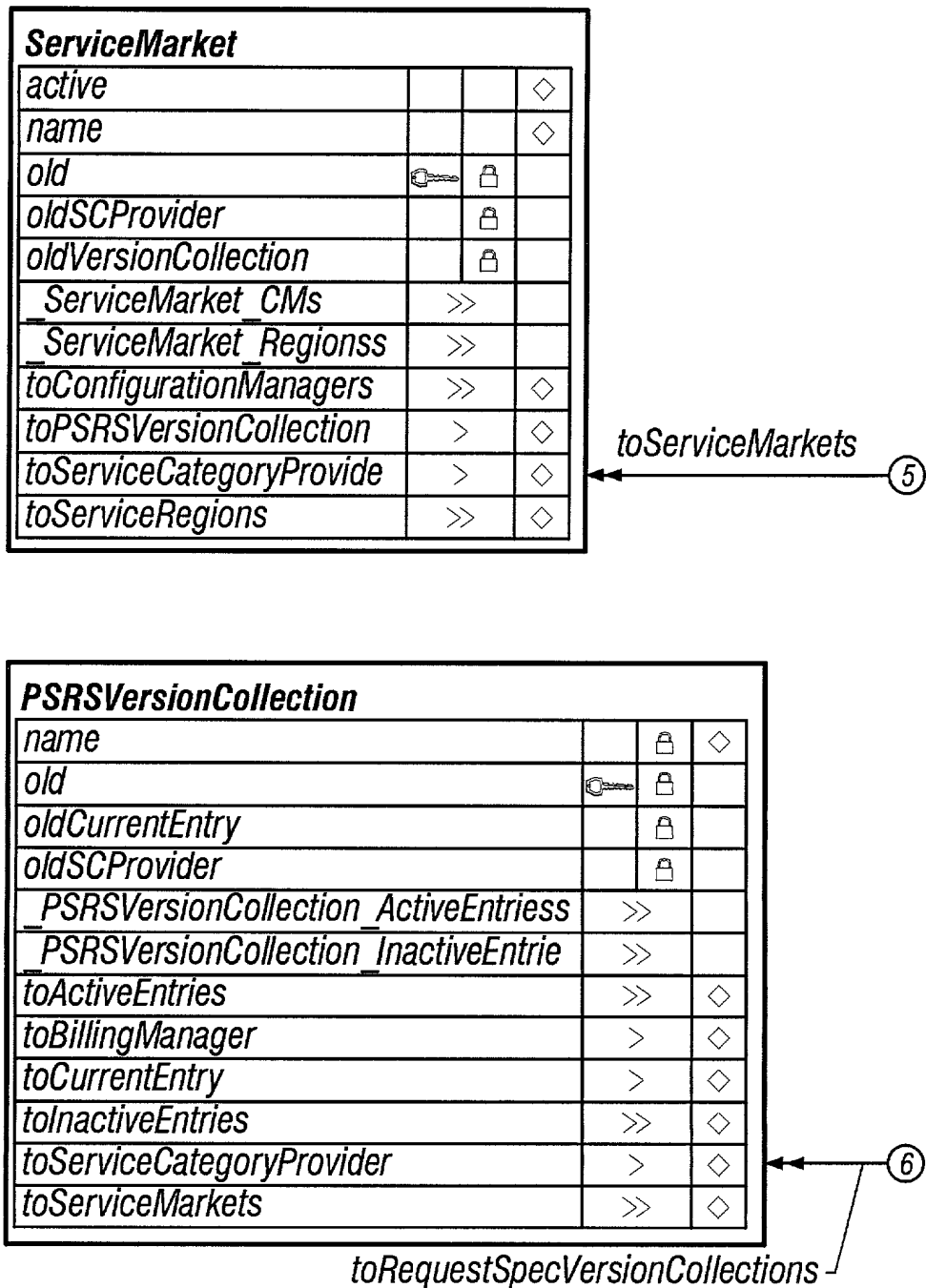


FIG. 20B

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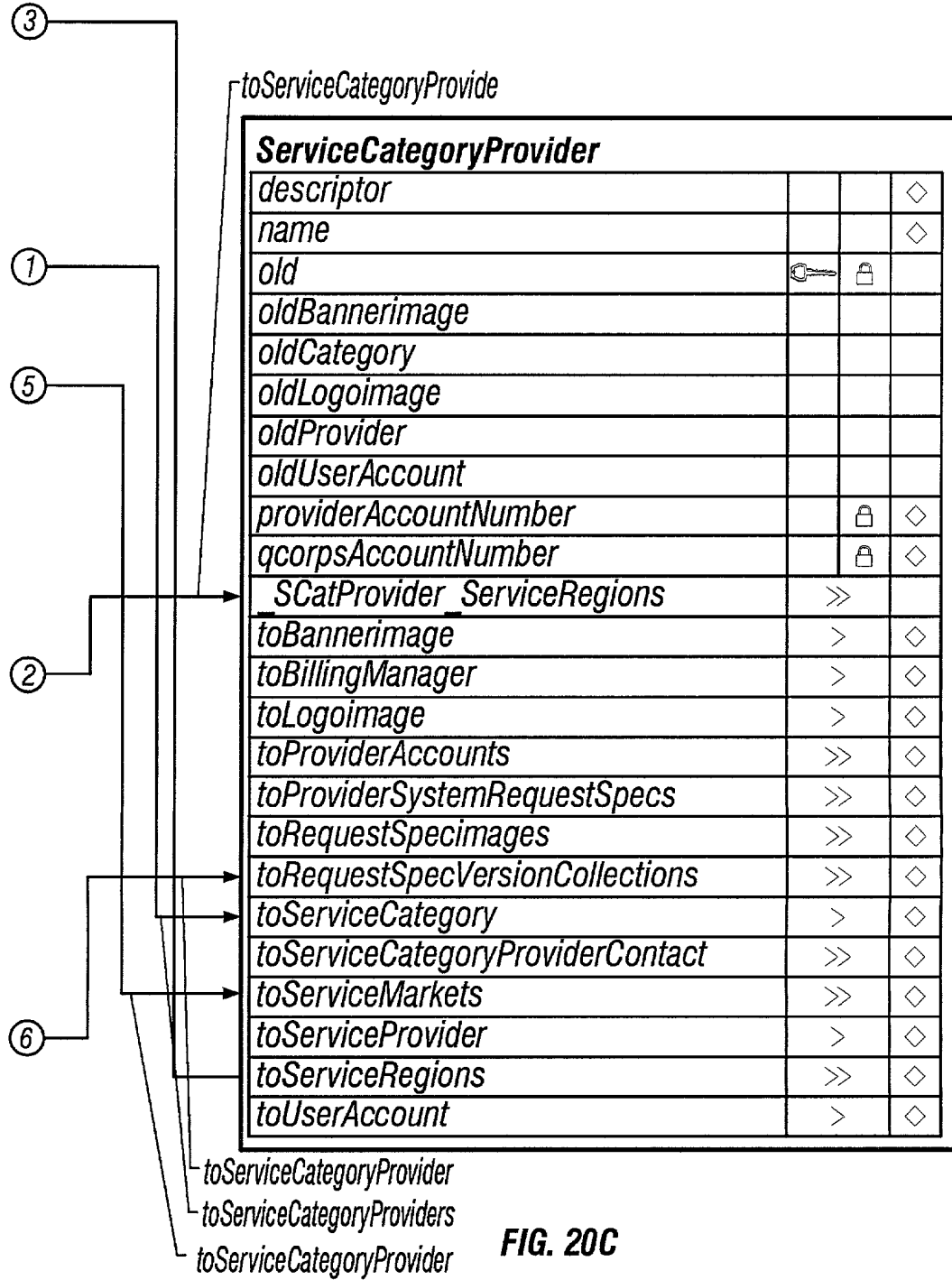


FIG. 20C

















<i>PSRSVersionEntry</i>			
<i>dateCreated</i>			
<i>old</i>			
<i>oldCollection</i>			
<i>oldParent</i>			
<i>oldRequestSpec</i>			
<i>versionComment</i>			
<i>versionID</i>			
<i><u>PSRSVersionEntry</u> Timeinterval</i>	»		
<i>toChildEntries</i>	»		
<i>toCurrentTimeintervals</i>	»		
<i>toParentEntry</i>	>		
<i>toProviderSystemRequestSpec</i>	>		
<i>toVersionCollection</i>	>		

FIG. 20D

Qcorps: Service Request - Message: (Rich Text)

File Edit View Insert Format Tools Actions Help

Send

Print

Insert

Options

Arial

To...

customerservice@mciworldcom.com

Cc...

Qcorps Service Request

Subject:

You have received an order request in your inbox located at:
<http://127.0.0.0/mciworldcom/viewrequest.html/~2110>
Please click on URL above and respond to the request.

FIG. 21

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WORK IN PROGRESS

ORDER REQUEST FORM

SEARCH TRANSACTIONS

REQUESTED SERVICE ADDRESS:

1313 MOCKINGBIRD LANE, #418
HOUSTON, TEXAS 77056

BILLING/CONTACT INFORMATION:

MR. JACK B. QUICK, JR.
1313 MOCKINGBIRD LANE, #418
HOUSTON, TEXAS 77056
(281) 555-6369
(713) 216-6300
(713) 882-1555
JBQUICK@XNET.COM
JBQUICK@AOL.COM

PRIOR SERVICE INFORMATION:

MR. JACK B. QUICK, JR.
1701 HERMANN DRIVE
HOUSTON, TEXAS 77056

ORDER:

PLAN(S):

Z2817 BASIC LOCAL

PACKAGE(S):

P3209 THE BASICS

FEATURE(S):

P1701 CALL WAITING
P3205 CALLER ID ENHANCED
P3228 CALL BLOCKING
P3400 CALL RETURN

PAYMENT APPROACH:

METHOD: CREDIT CARD

ACCOUNT: MR. JACK B. QUICK, JR.
AMERICAN EXPRESS
3728 4586 9789 EXP. 03/02

SERVICE ACTIVATION: 8/13/00

TRANSFER EXISTING NUMBER: (281) 398-1215


LISTED IN PHONE BOOK AND DIRECTORY ASSISTANCE: YES

NAME TO BE LISTED: JACK AND JANE QUICK

OMIT ADDRESS: NO

GENERATE RESPONSE / 2210

FIG. 22



WORK IN PROGRESS

SEARCH TRANSACTION

ORDER REQUEST FORM

STATUS:

ACCEPTED

ERRORS:

ACCOUNT NUMBER:

DEPOSIT AMOUNT:

DEPOSIT INSTRUCTIONS:

TOTAL MONTHLY SERVICE FEE:

NEW TELEPHONE NUMBER:

COMMENT:

SUBMIT RESPONSE AND SAVE

FIG. 23

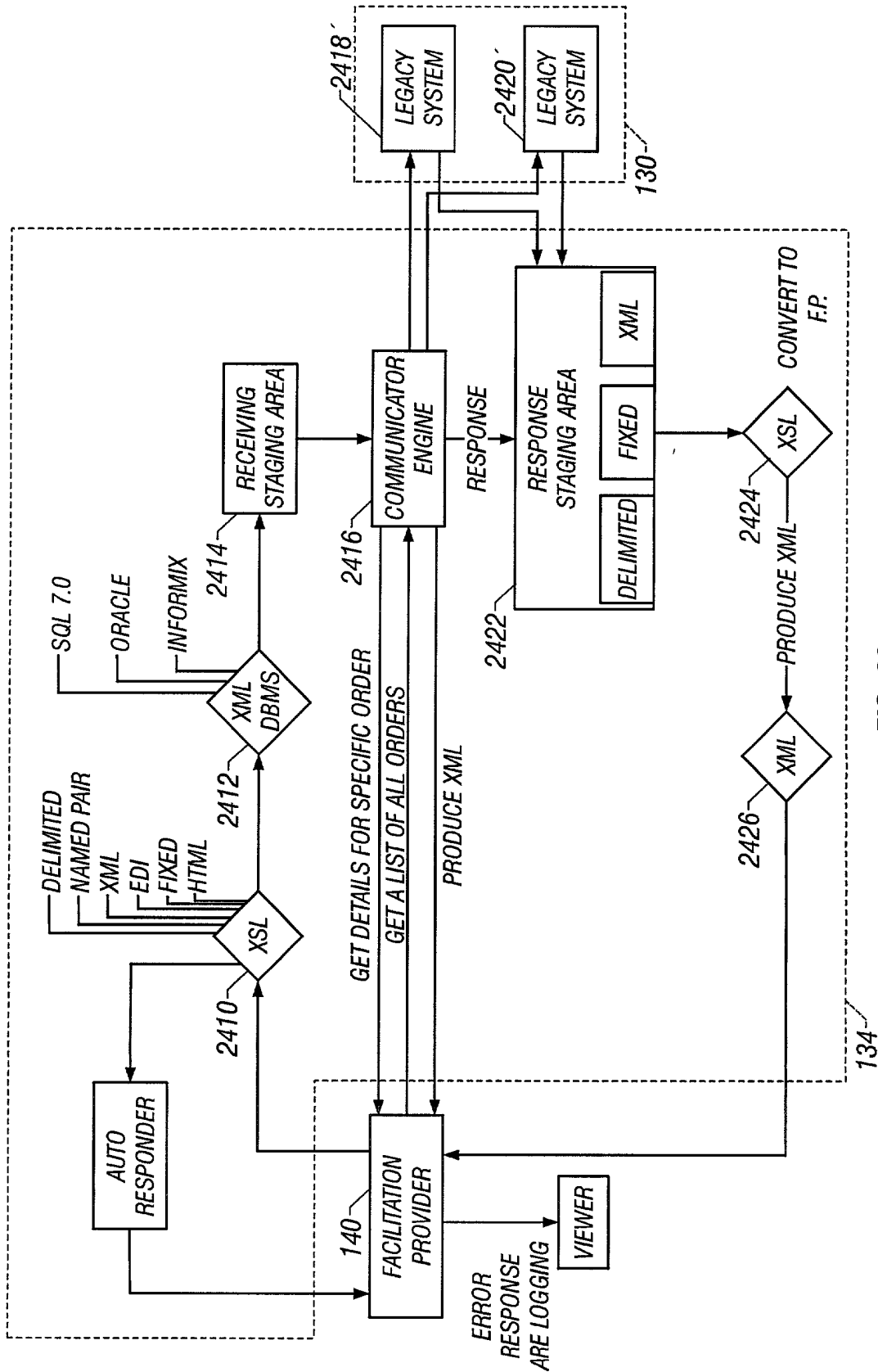


FIG. 26

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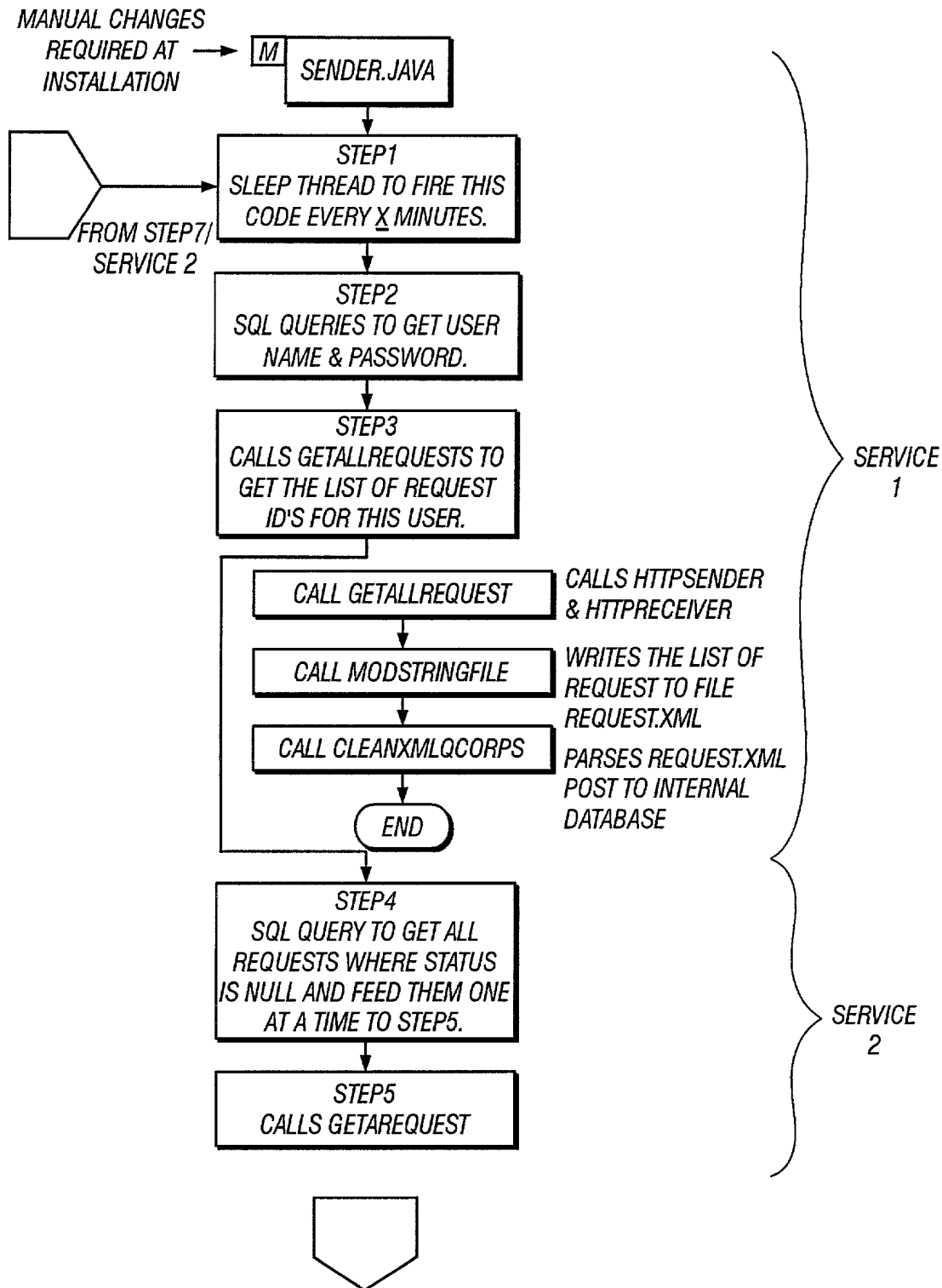


FIG. 27A

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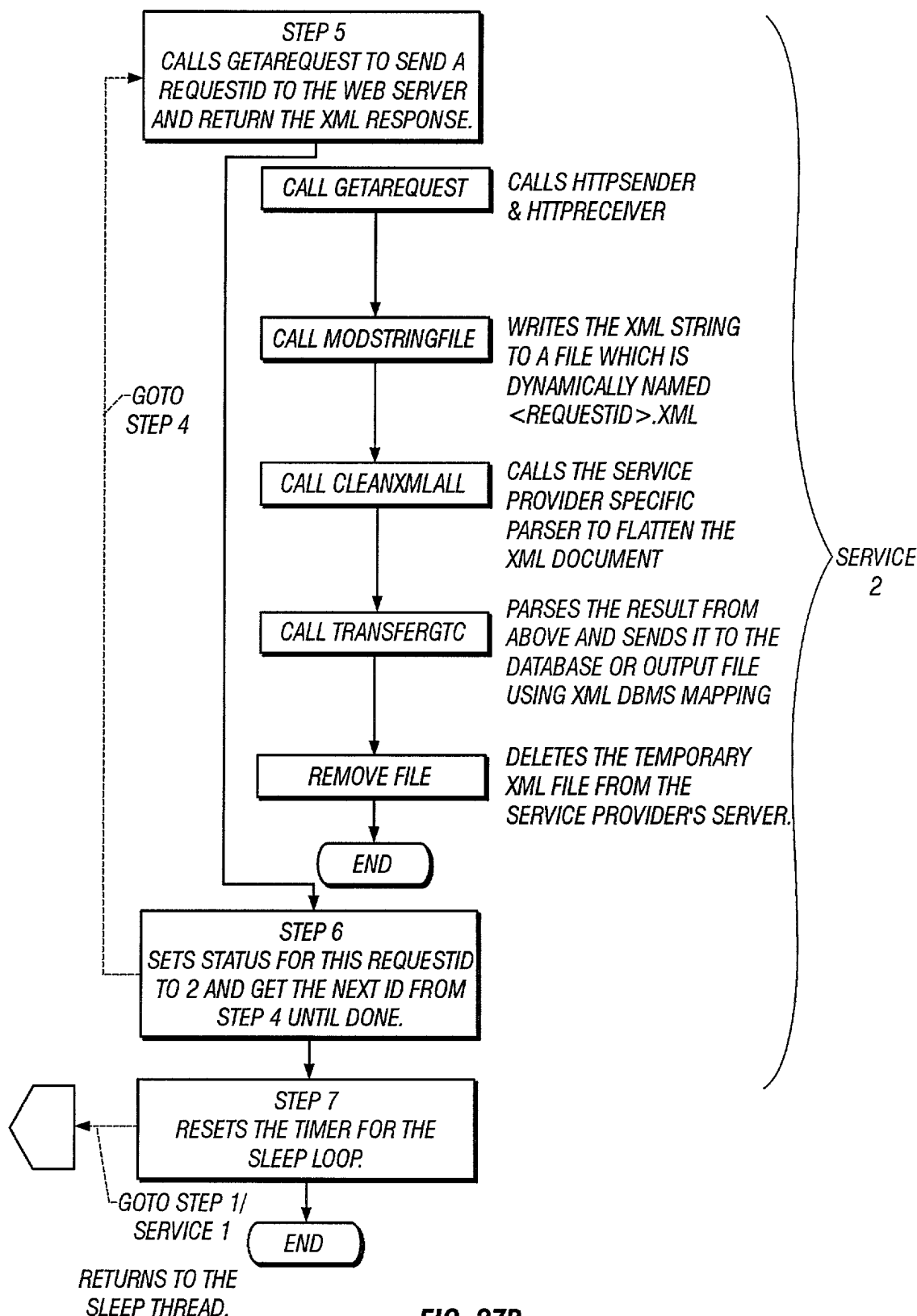


FIG. 27B

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USE ANOTHER CLASS TO
POPULATE THE PROPERTIES OF
JRESPONSE, THEN CALL
CREATENSENDXML.

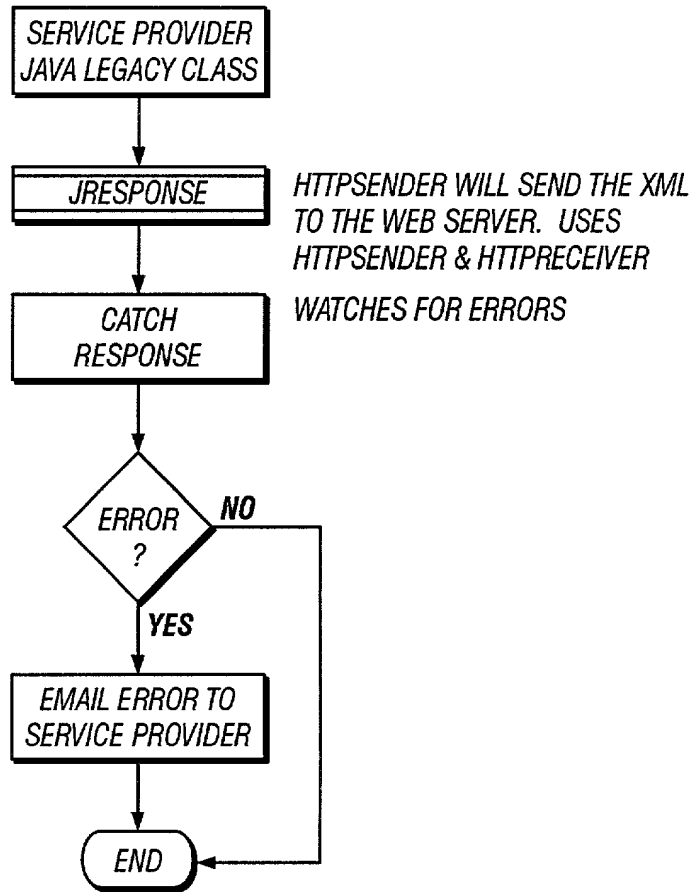


FIG. 28

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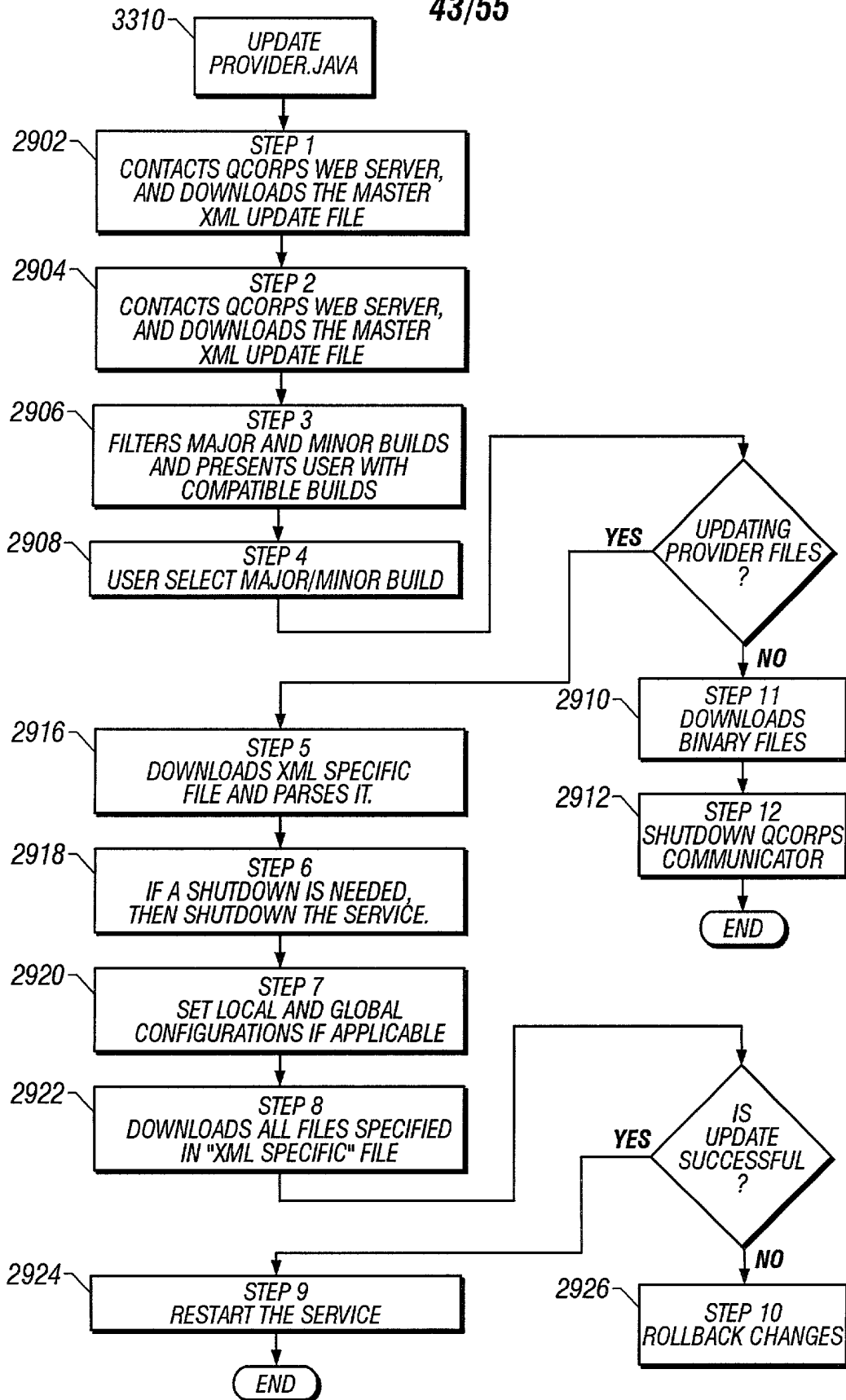


FIG. 29

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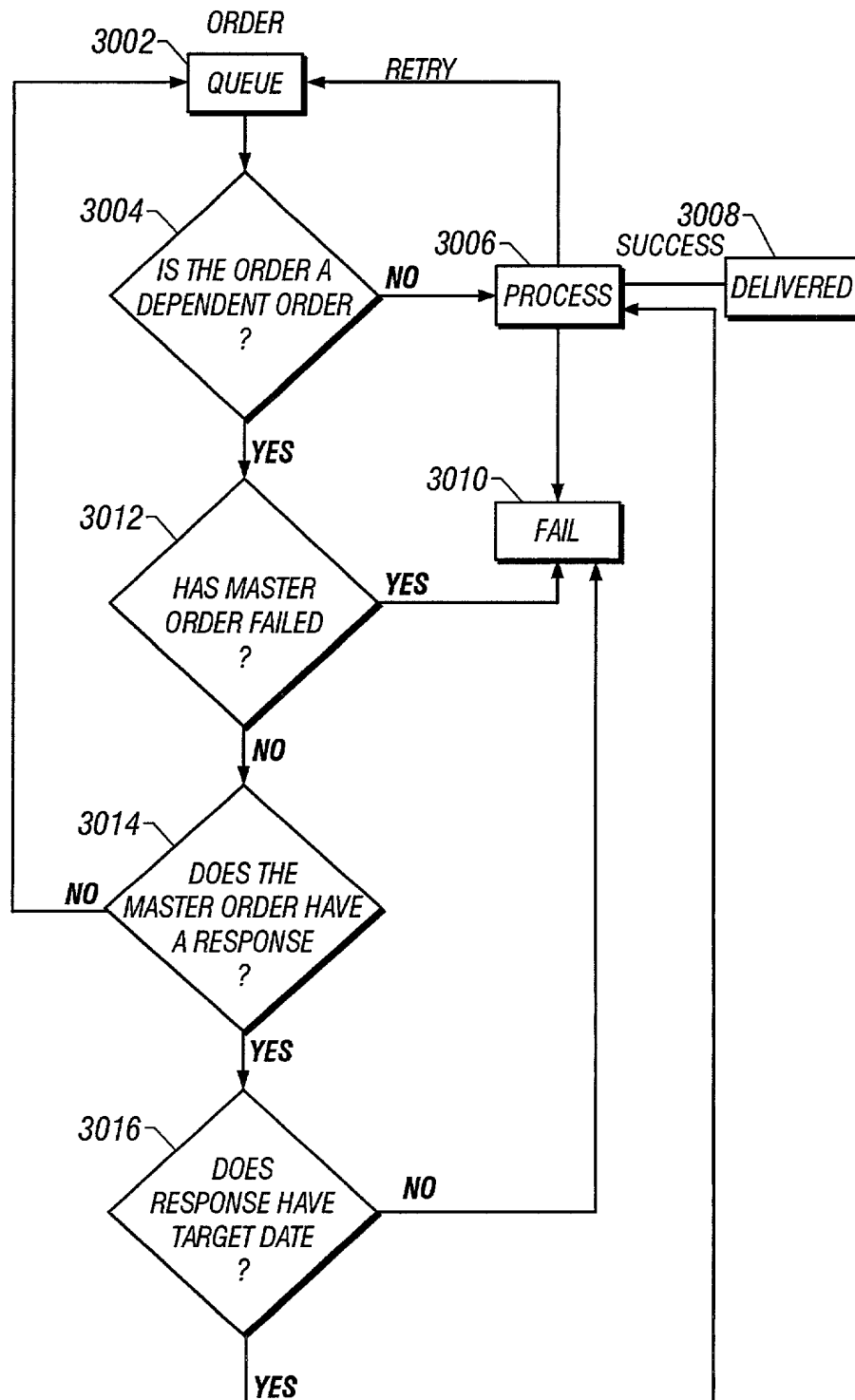


FIG. 30

2008-00100

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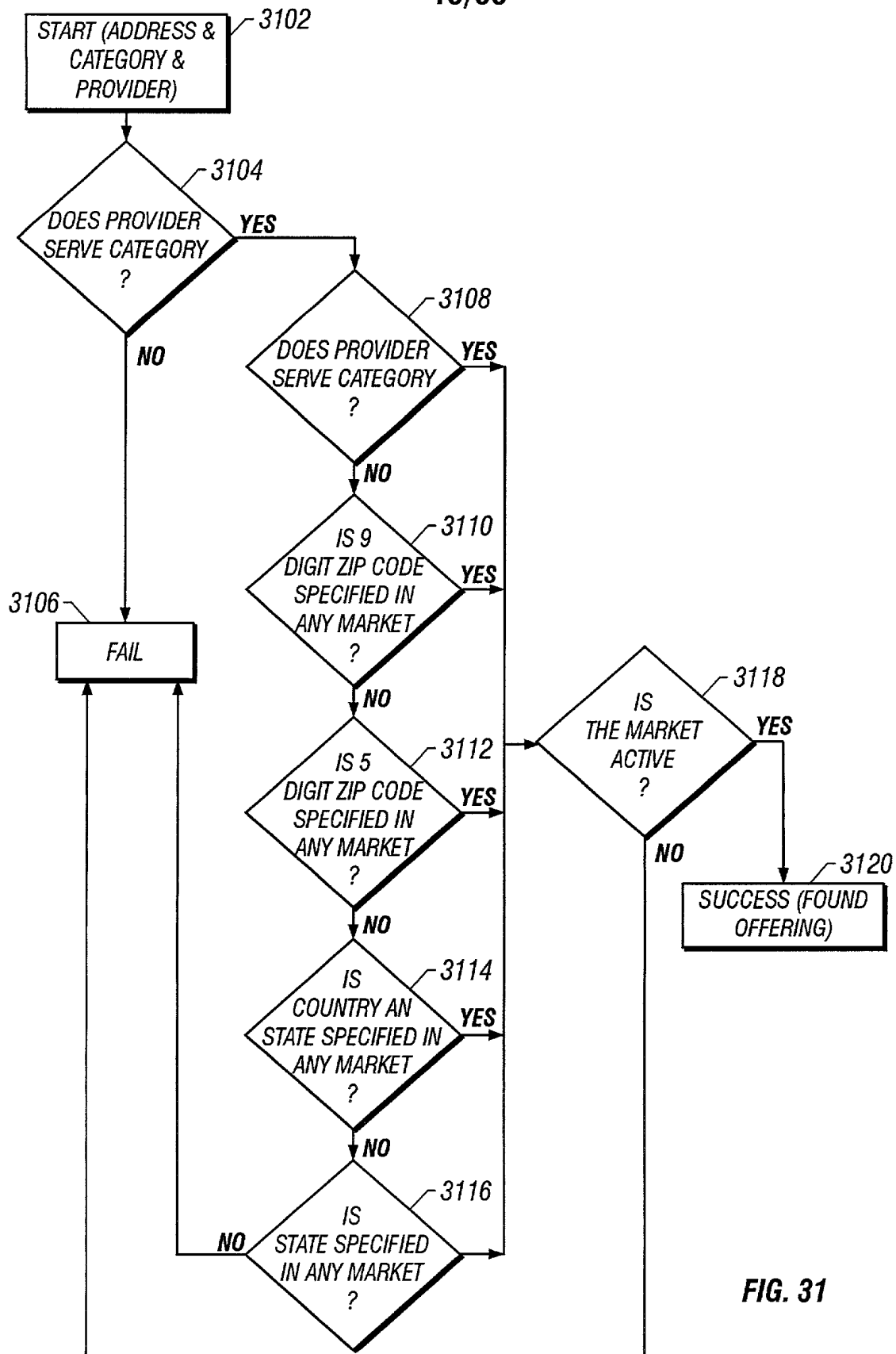


FIG. 31

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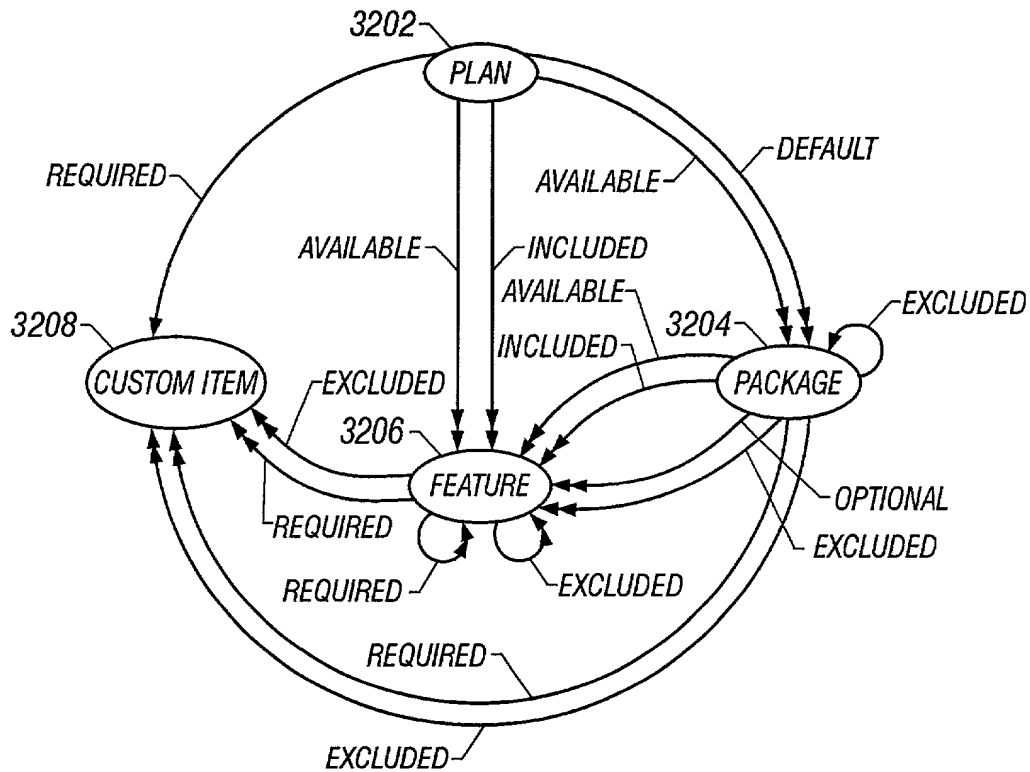


FIG. 32

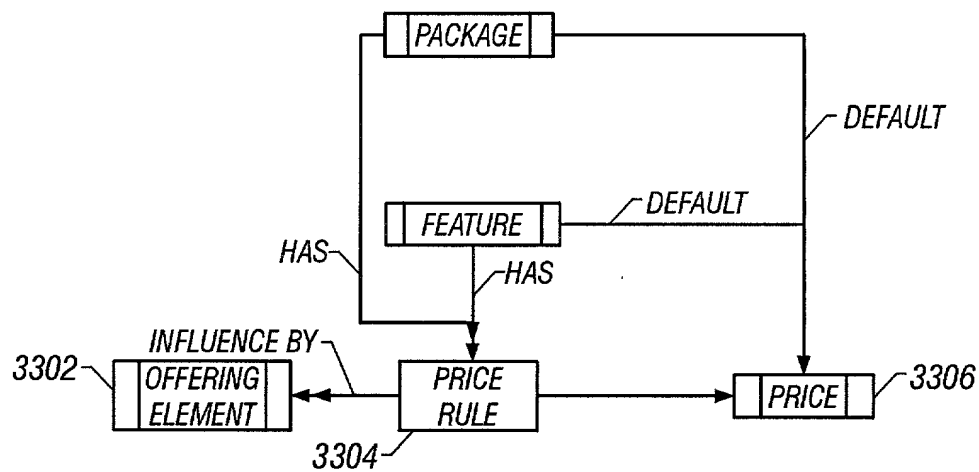


FIG. 33

QCORPS COMMUNICATOR ARCHITECTURE

GUI	GRAPHIC USER INTERFACE					
	MULTI-SERVICE DESKTOP	INTEGRATED HELP	ADVANCED CONFIGURATION SCREENS	LOG HISTORY	ORDER MANAGEMENT SCREENS	CUSTOMIZABLE
IPE	INTERNAL PROCESSING ENGINE					
	DATABASE HANDLING	DELIVERY MECHANISM	LOG HANDLING	SECURE NETWORK COMMUNICATIONS	DISK CACHE	FILE BACKUP MECHANISM
	SECURITY SAFETY	APPLICATION UTILITIES	EVENT NOTIFICATION UTILITIES	GENERAL FILE HANDLING	XML PARSING ENGINE	SCHEDULING
	EXTERNAL CONNECTION LAYER					
ECL	INFORMATION RECEIVING SYSTEM		INFORMATION RESPONDING SYSTEM			
	COMMUNICATION PROTOCOLS					
	HTTPS	FTP	HTTP	TCP/IP	PARTNER SPECIFIC	*PARTNER SYSTEM PROCESSING TO STAGING AREA
	STAGING AREA					
	RDBMS ADAPTERS JDBC	XML	ASCII	HTML	AUTO RESPOND	
PIS	PARTNER INFORMATION SYSTEMS					

FIG. 34

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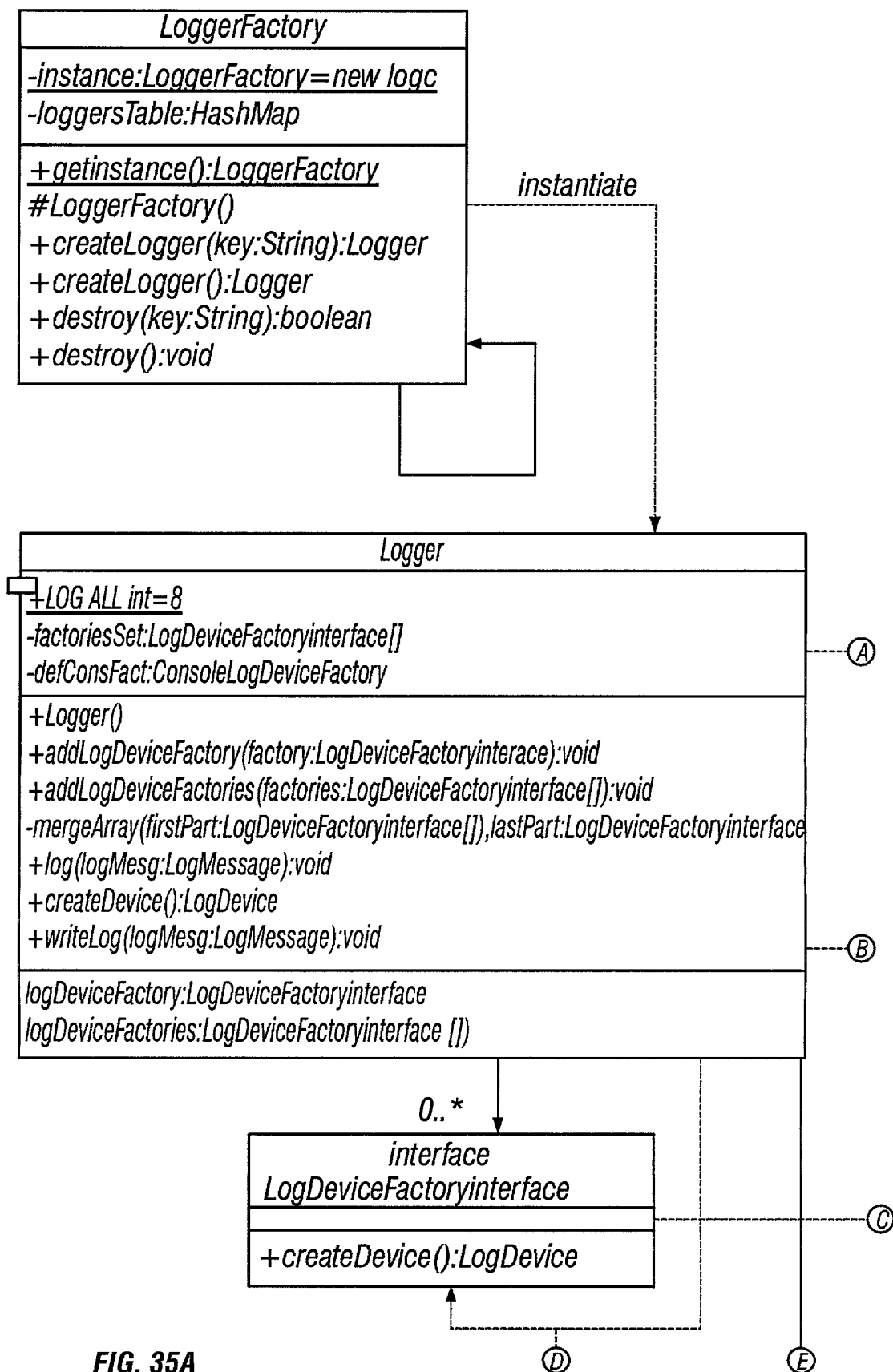
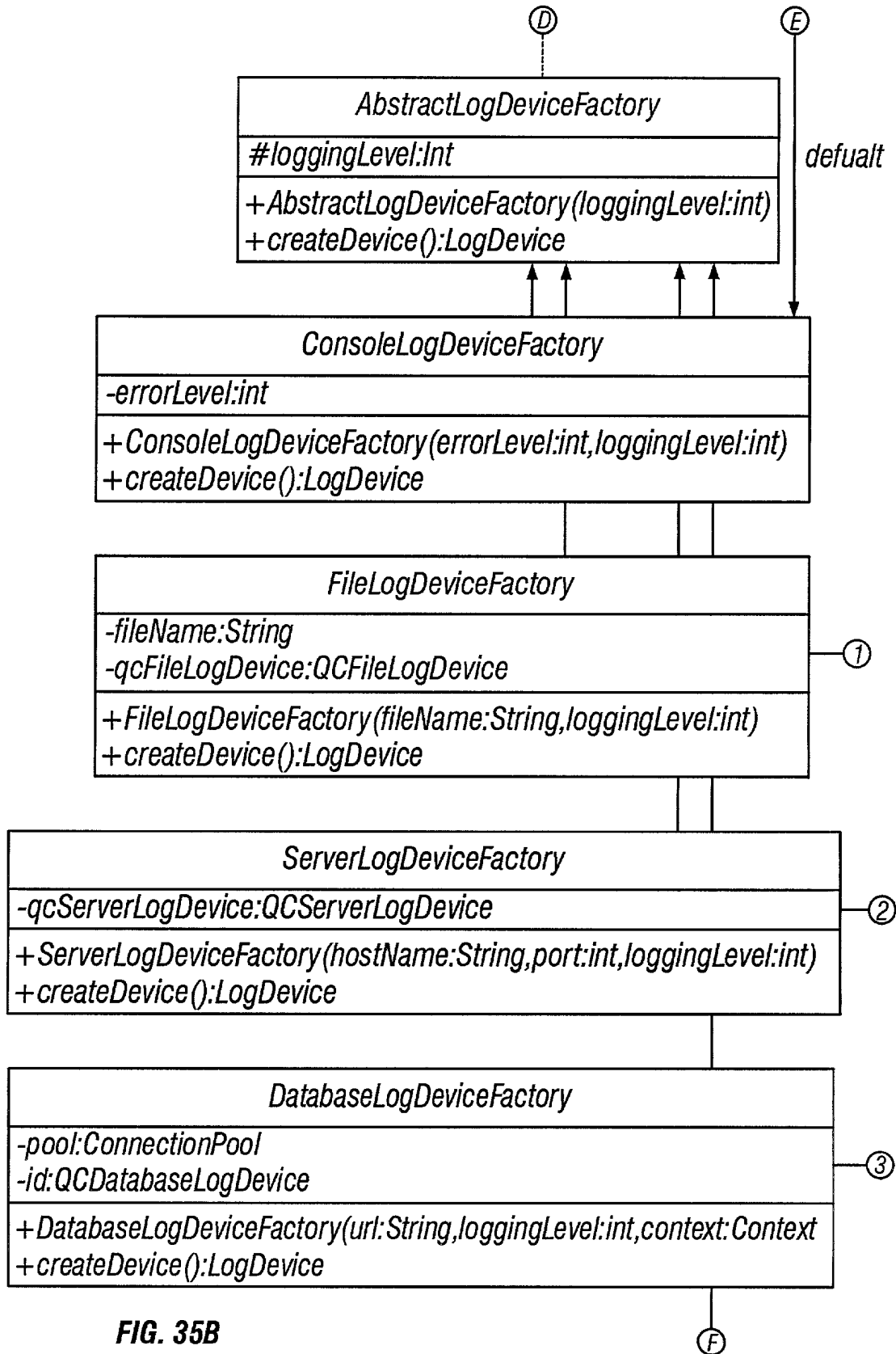


FIG. 35A

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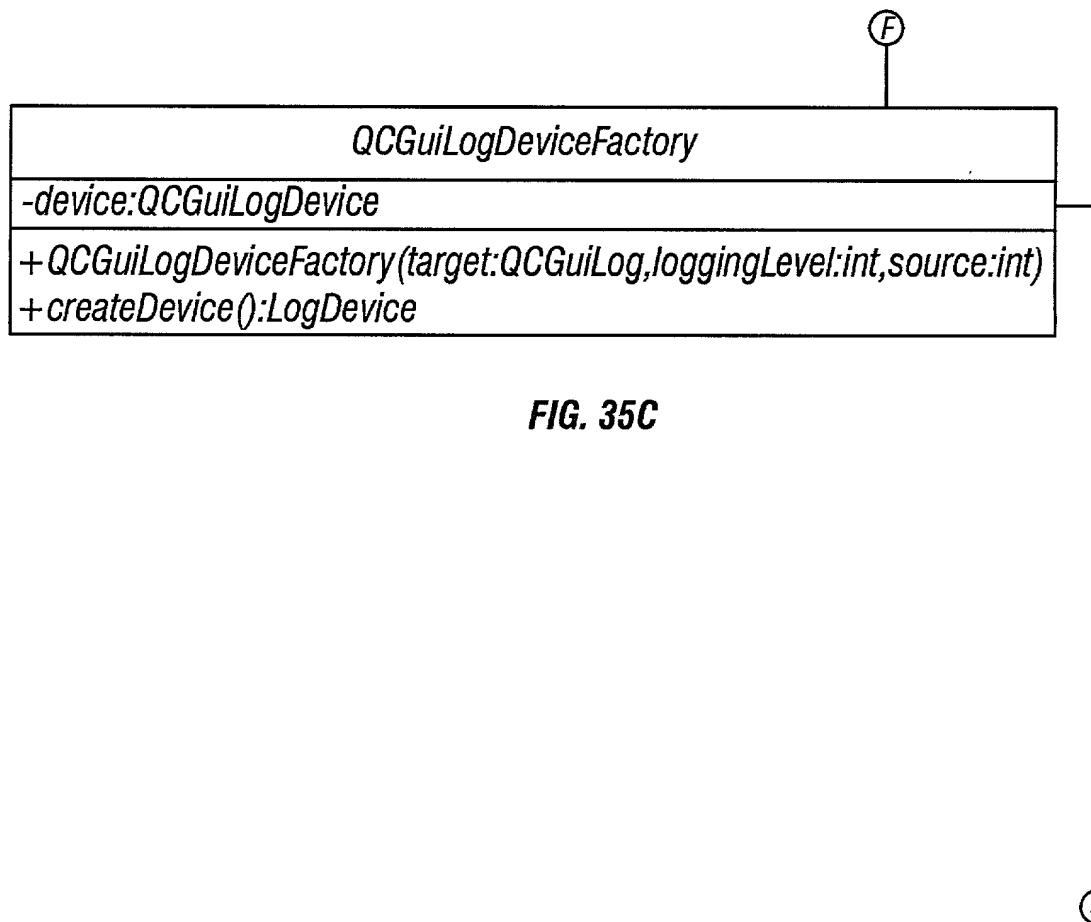


FIG. 35C

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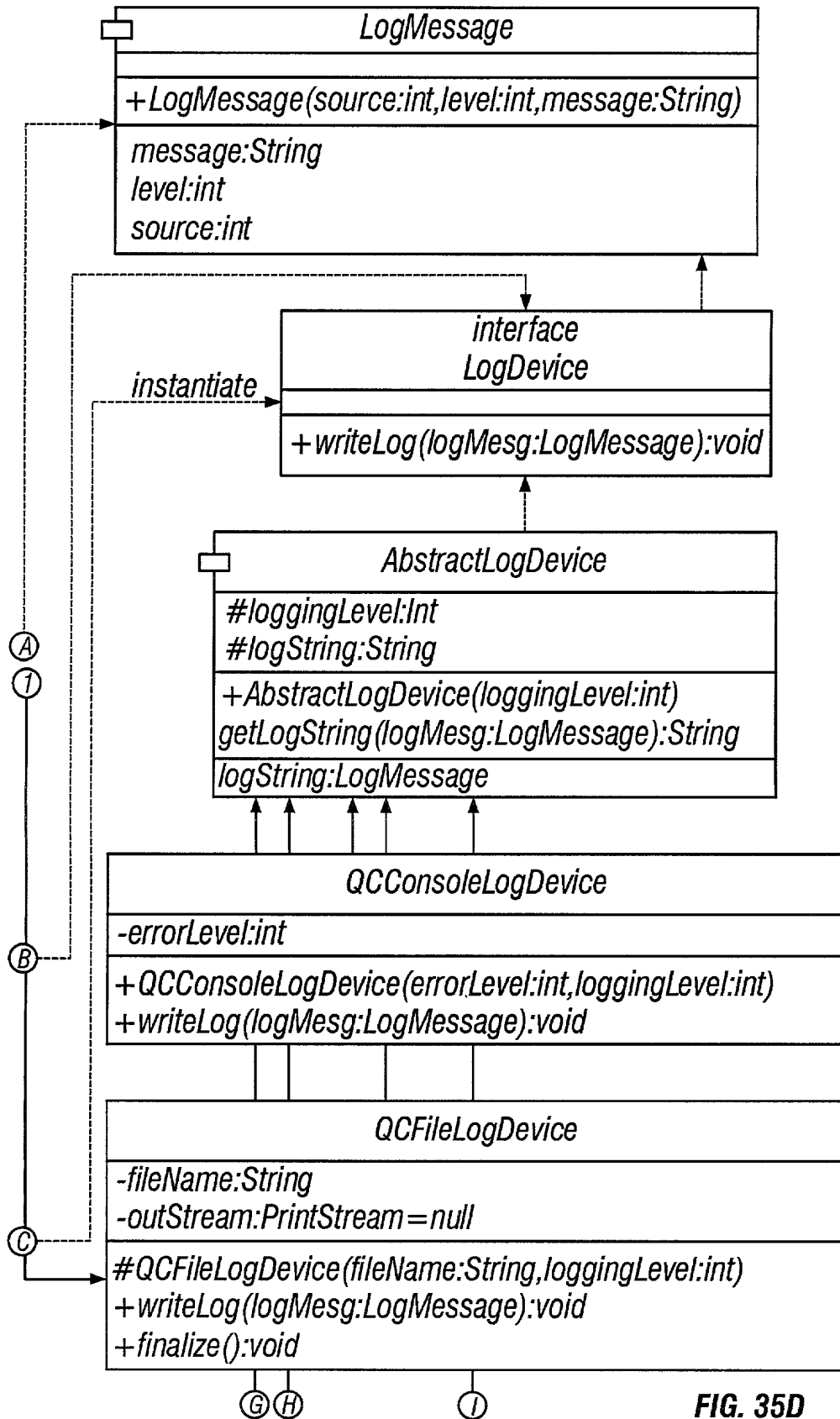


FIG. 35D

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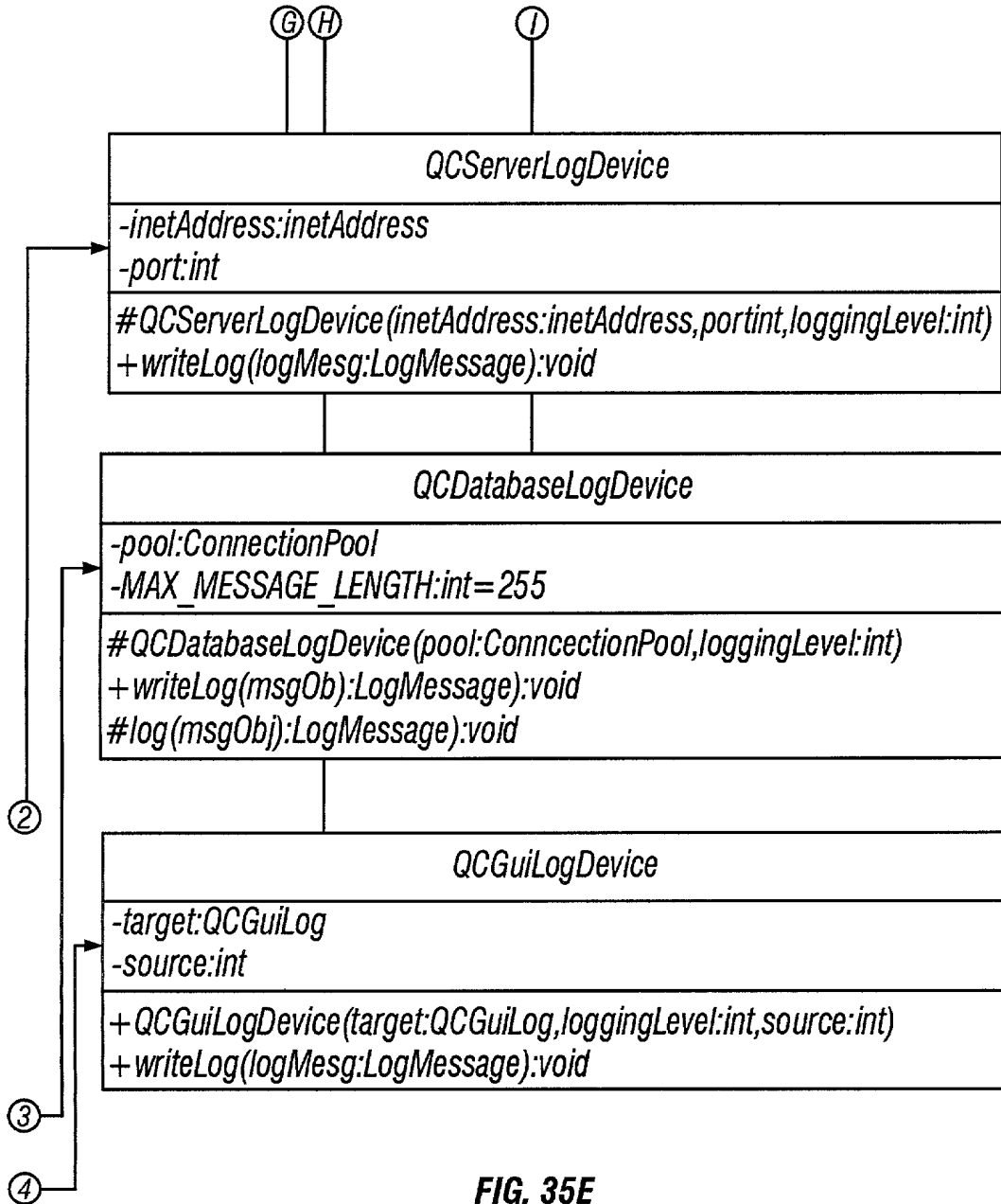


FIG. 35E

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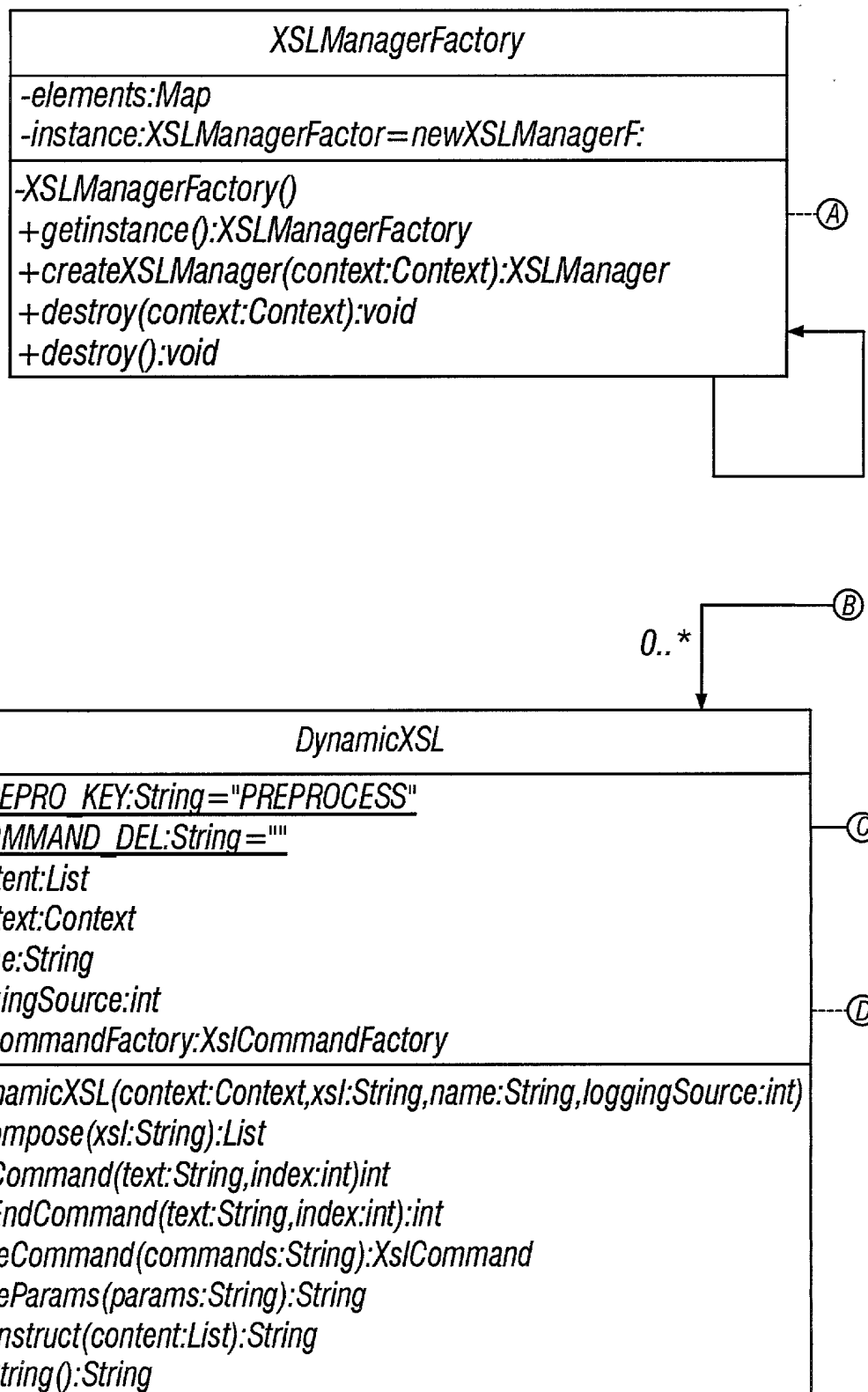


FIG. 36A

2008-09-11 14:54:00

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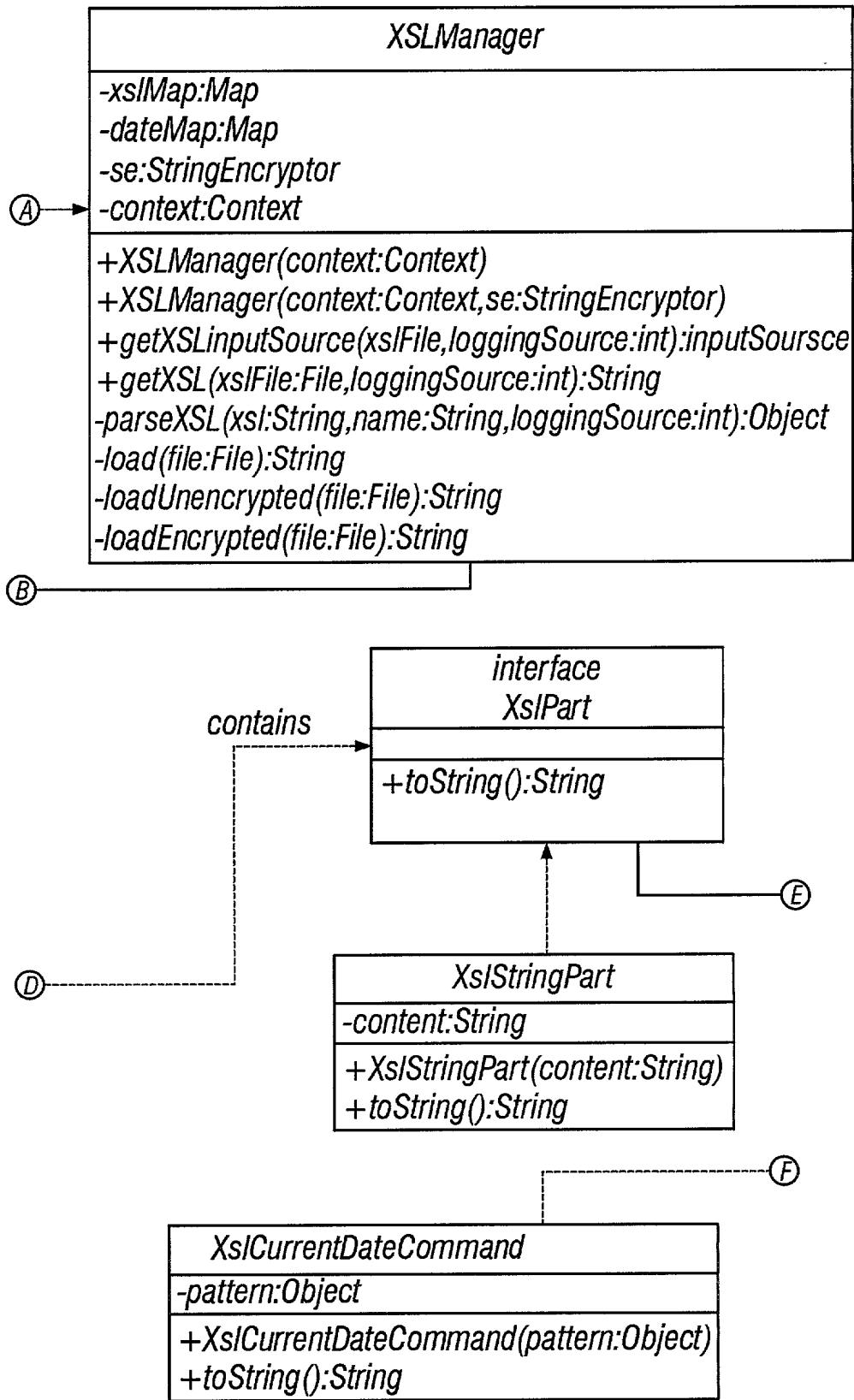


FIG. 36B

20090817 14:50:50

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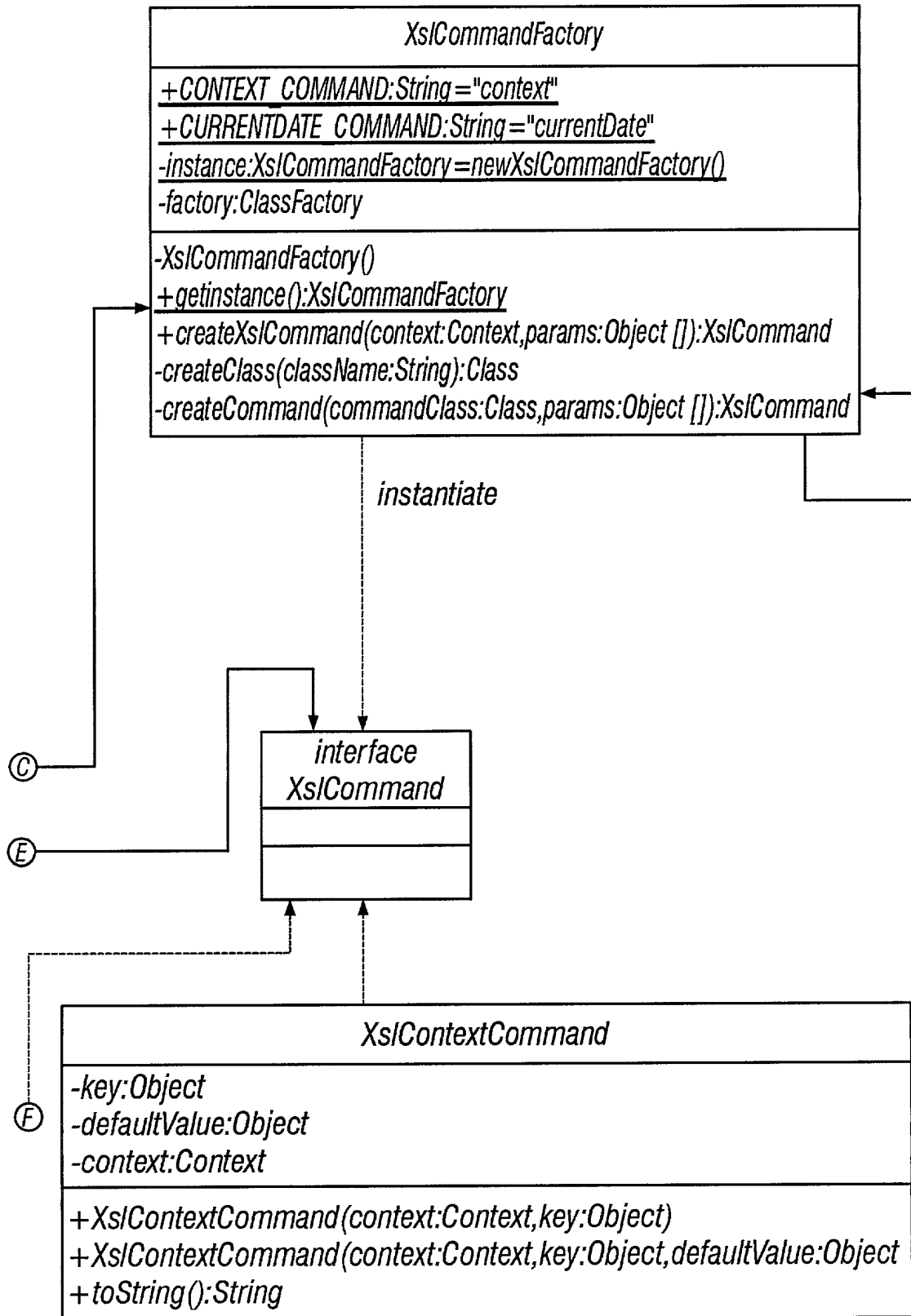


FIG. 36C